

Governor's Office for Children



Local Care Team Coordinator 101
August 15, 2019 - Crownsville, MD



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Welcome and Introductions

Candy Edwards, MSW

Chief of Policy

Governor's Office for Children



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Local Care Teams: Purpose, Authority, and Role

Local Care Team Purpose

What is the purpose?

- History
- Coordinated approach to preventing placements
- Central point of access
- Administrative home in Local Management Boards



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Local Care Team Authority

Children's Cabinet Directives

- Local Care Team coordinator funding
- Support and technical assistance
- Coordinated approach and parent involvement



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Role of the Local Care Team

- Who can make a referral?
- How does the Local Care Team help?
- Priority populations

Role of the Local Care Team

Human Services Article §8-407

- A forum for families and children
- Generate referrals when appropriate
- Training and technical assistance
- Resource development
- Voluntary Placement Agreements



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Membership Governance

[Human Services Article §8-406](#) and the Children's Cabinet

- Commitment of resources to support care plans
- Required attendance

Role of the Local Care Team

Youth and Family Priority Populations:

- Out-of-home placement risks
- Complex needs / in-crisis
- Access to resources
- Voluntary Placement Agreement



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Interagency Placement Committee



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Interagency Placement Committee

Effective January 1, 2018

- Children's Cabinet designation
- Out-of-State placement recommendations and monitoring
- Training and support to Local Care Teams
- Identifying in-State placement needs



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Interagency Placement Committee

Out-of-State (OOS) Placement Recommendations

- Service coordination
- Out-of-State recommendations
- Referrals to the Interagency Placement Committee



Interagency Placement Committee

Reviews

- Final review for OOS placements
- Local lead agency determination of need
- Exhaustive consideration of in-State resources
- Juvenile Services exception & Education recommendation

Interagency Placement Committee

Referral Process

- [Interagency Case Management](#) on the web
- [IPC Information Form](#)
- Send referrals to ipc.information@maryland.gov
 - Confidentiality MUST be ensured
- Monthly meetings on the 1st Friday
- Expedited reviews



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Interagency Placement Committee

Review Process and Outcomes

- Determination timelines
- Placement or placement alternatives



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Local Care Team Coordinator



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Local Care Team Coordinator

Position Requirements

- Child placement system experience;
- Clinical and/or special education background; and,
- Master's Degree in a related field.



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Local Care Team Coordinator

General Responsibilities

- Administrative functions
- Local Care Team meeting operations
- Outcome measurement



Local Care Team Coordinator

Administrative Functions

- Resource directory
- Development of reports and policy
- Local and Statewide committee support
- Training



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Local Care Team Coordinator

Local Care Team Meeting Operations

- Provide administrative support
- Track meeting outcomes and attendance
- Develop and present training modules



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Local Care Team Coordinator

Outcome Measurement

- Report data on performance measures
- Why do we use performance measures?
- Frequency of reporting

Local Care Team Coordinator

What/How Much We Do

- # of new cases referred to the Local Care Team
- # of cases reviewed by the Local Care Team
- # of Local Care Team trainings provided
- # of Local Care Team meetings (****NEW FOR FY20****)

Local Care Team Coordinator

How Well We Do It

- #/% of mandated Local Care Team representatives that attend at least 75% of Local Care Team meetings
- #/% of all Local Care Team reviews (new, follow-up, and annual reviews) where the youth's parents (or legal guardians) attended

Local Care Team Coordinator

Is Anyone Better Off?

- #/% of new youth referred for in-State residential placement who are alternatively served through community-based services
- #/% of new youth referred for out-of-State placement who are alternatively served through in-State community-based services or in-State residential placements



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Best Practices for Local Care Team Meetings

Facilitation Best Practices

Members Make the Team!

- Every perspective counts
- All viewpoints are equal
- Commitment to family voice and vision



Facilitation and Best Practices

Strengthen your team!

- Cross training
- Awareness of community resources
- Promote family responsiveness
- Youth and family driven.



Facilitation and Best Practices

Make the process easier by providing information to the parents/caregivers and the child/youth about:

- Purpose of the meeting
- Process of the discussion
- Rights of the parent/caregiver





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Facilitation and Best Practices

Learn	Accept	Listen
Confirm	Persevere	Not Judge
Keep Confidence	Promote Decision Making	Support

Facilitation and Best Practices

Hearing is not the same as listening!

- Processing sounds
- Determining meaning
- Silent, but not passive
- Listening is interactive
- Understand first, then be understood



Facilitation and Best Practices

Techniques for Good Listening

- Maintain eye contact
- Verbal cues / 'listening' body language
- Do not interrupt
- Paraphrase
- Pause before responding





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Facilitation and Best Practices

Important!!



Important!!

Parental Rights

Notice

Consent

Confidentiality

Due Process



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Family Peer Support Presentation

Heidi Rochon

Program Director, Maryland Coalition of Families



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Voluntary Placement Agreement Discussion



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Voluntary Placement Agreements (VPAs)

- Role of the Local Care Team
- Expedited referral processes
- Purpose of Local Care Team discussion



Voluntary Placement Agreements (VPAs)

- Department of Social Services responsibilities
- Presentation to Local Care Team
- Referral and scheduling
- 10-day waiver



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Voluntary Placement Agreements (VPAs)

Local Care Team approval is not needed to enter into a Voluntary Placement Agreement.

So, what is the purpose of the discussion?



Voluntary Placement Agreements (VPAs)

Procedures

- Referrals and timelines
- Expedited discussions
- Participants



Voluntary Placement Agreements (VPAs)

Review and Discussion

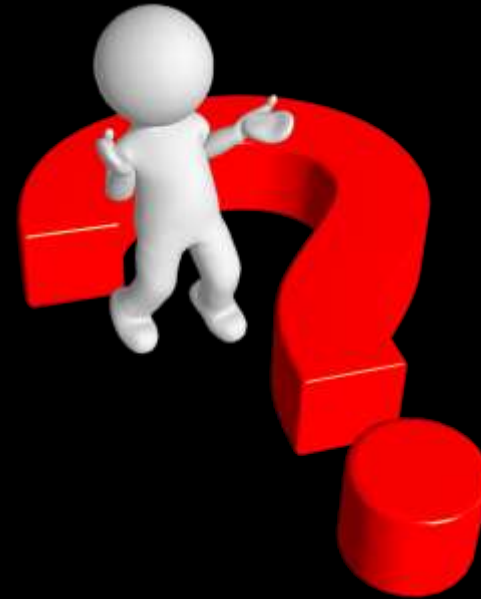
- Prior interventions and outcomes
- Diagnosis and impacts, home environment
- Brainstorming



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Wrap-Up

Questions?





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Citation: <http://www.aleanjourney.com/2014/07/listening-is-not-same-as-hearing.html>