



The Children's Services Outcome Measurement System

Annual System Implementation Report

FY 2011



Submitted by the
The Governor's Office for Children

October 1, 2011

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CHILDREN’S SERVICES OUTCOMES MEASUREMENT SYSTEM OVERVIEW

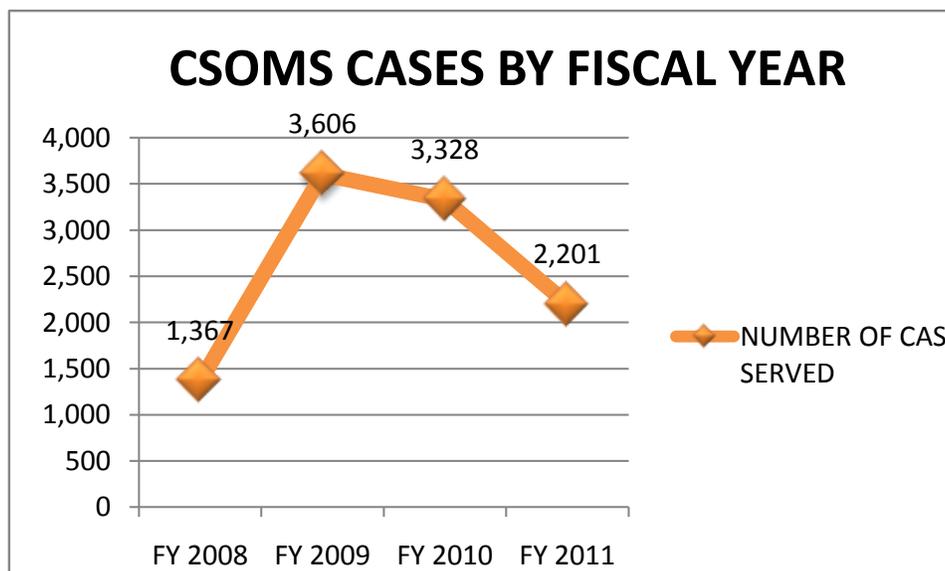
The Children’s Services Outcomes Measurement System (CSOMS) was developed to evaluate the outcomes of services provided by residential child care programs and treatment foster care providers that are State-operated or State-supported in accordance with Human Services Article, § 8-1004, Annotated Code of Maryland.

CSOMS has been in operation since July 1, 2008. For more than three years, CSOMS has functioned as a live evaluation system, a positive outcomes evaluation tool for State agencies and providers, and implemented a data collection process that is convenient for the State Agencies, Local Lead Agencies, and service providers to utilize.

CSOMS enables an evaluation of program performance. It also equips providers with the ability to enter individual specific data in order to evaluate the child’s placement, living environment, family situation, educational and vocational development, and outcomes associated with learning positive behavioral habits. CSOMS has the capability to develop reports at an individual, program, jurisdiction, and or agency level.

CSOMS IMPLEMENTATION STATUS

During the initial implementation phase, [Fiscal Year (FY) 2008] 1,367 cases were entered into the system. During FY 2009, the number of cases entered increased to 3,606. This is attributable to an increased number of residential child care providers (RCCP) utilizing CSOMS. During FY 2010 (3,328) and FY 2011 (2,201) there has been a decrease in the number of cases entered. This may be attributed to a decrease in the number of children in out-of-home placement (see Appendix A).



97.80% of the cases entered into the CSOMS during FY 2011 represent children placed by State Lead Referral Agencies: Department of Human Resources (DHR) 78.75%; Core Service Agency (CSA) 0.00%; Mental Hygiene Administration (MHA) 0.00%; Department of Juvenile Services (DJS) 17.41%; Developmental Disabilities Administration (DDA) 0.25%; and Maryland State Department of Education (MSDE)/Local School System (LSS) 1.39%. The cases entered into CSOMS also reflect 0.15% from In-State Private pay, 0.44% from Out-of-State Private pay, and 1.61% from Out-of-State Agencies.

House Bill 713 and Senate Bill 690 was passed during the 2009 legislative session and required private treatment foster care programs (PTFCP) to use the outcomes measurement system starting July 1, 2009. As noted in the October 1, 2010 CSOMS Implementation Report, approximately 83.3% of the PTFCP have complied with the requirement to utilize CSOMS. As of September 12, 2010, the number of PTFCP using CSOMS has increased to 93.75%.

The 2009 legislation also required foster homes approved by Local Departments of Social Services and residential programs operated by or under contract with DJS (except detention facilities and shelters) to begin using the outcomes measurement system by July 1, 2011. During the fall of 2010 the Governor's Office for Children (GOC) began working with DHR and DJS to begin to develop an implementation plan for both types of providers. The Interagency Workgroup reviewed Human Services Article, § 8-1004 of the Annotated Code of Maryland; CSOMS Policy and Procedures; and the CSOMS Outcomes Measurement Evaluation Chart. When developing the implementation plan, the workgroup noted several challenges for both types of placements. Public Foster Care and DJS facilities serve populations that are different than RCCPs and PTFCP. Both DHR and DJS have established data collection systems mandated through other statutes. Federal requirements restrict staff for those agencies from entering child-specific data into multiple systems. In light of these challenges, the workgroup developed a revised methodology. The same outcomes data will be gathered for both types of placements using different methodologies in an effort to remain consistent with data collection procedures and systems that are already in place. The revised CSOMS Outcomes Measurement Evaluation Chart has been included in Appendix B. The data will be provided to GOC quarterly through a secured data transmission and will be available to authorized persons as often as needed or requested. The quarterly data transmissions will begin January 2012.

CSOMS COMPLIANCE

Through the Interagency Licensing Committee (a standing committee of the Children's Cabinet) (ILC), State Agencies that license, place, and or fund out-of-home placements are working to develop a uniform process to address provider compliance with requirements of the legislation. The ILC has developed a small workgroup to develop a compliance protocol for monitoring the utilization and information in CSOMS during FY 12.

It is the goal of the ILC to develop a protocol that will include the process and guidelines for State agencies as well as quality assurance with the utilization of CSOMS. This workgroup will work with the GOC Information Technology Team to develop reports that can be used by State agencies and CSOMS users to evaluate compliance with the system requirements. The plan for compliance monitoring is for a review at least twice a year Statewide in an effort to provide users with information they can utilize to ensure consistent compliance with CSOMS.

CSOMS OUTCOMES & EVALUATION

GOC is working with The Innovations Institute (of the University of Maryland) to assist with the enhancement criteria and reporting for the State Child, Youth, and Family Information System (SCYFIS) and facilitate Children's Cabinet CSOMS workgroups to develop reporting for outcomes management and provider day-to-day operations. Innovations Institute will provide support and consultation, as requested, to GOC regarding CSOMS reporting requirements, algorithm forms and reports, data extractions processes, and potential monthly reports to analyze utilization and support evaluation.

The Innovations Institute, together with GOC, will provide resources to:

1. Develop reports for analyzing outcomes management at the provider and State level;
2. Measure provider service offerings with actual child placements;
3. Enhance the Resource Directory for CSOMS provider vacancies; and
4. Enhance the CSOMS plan of care sub-module by integration with the Child and Adolescent Needs and Strengths (CANS) module.

CSOMS TRAINING, TECHNICAL ASSISTANCE & STAKEHOLDERS COMMITTEE

GOC staff has provided, and will continue to provide, training and ongoing technical assistance to ensure that CSOMS is properly and consistently utilized to meet the requirements of the law.

In an effort to maintain the quality of the CSOMS data and to continue ongoing collaboration with the provider community, the CSOMS Stakeholders Committee will continue to meet to address ongoing issues and make recommendations for expansions, improvements, and updates to the system.

The Stakeholders Committee identified a need to develop workgroups to allow providers and State agencies the opportunity to share information, exchange ideas, and address specific concerns with CSOMS as it pertains to policy, outcomes and information technology (IT) support. It is the goal of the three workgroups that were developed by the Committee to provide a coordinated approach to foster communication, collaboration, and connections from a broad base of stakeholders. Each workgroup is co-chaired by a provider and State agency representative.

Policy Workgroup

The Policy Workgroup will review existing legislation to ensure that current policy and practices are aligned. Members will review and revise CSOMS screen instructions to include a more detailed description of the policies. Language will be developed to be considered for inclusion in regulations for CSOMS utilization. The workgroup will also develop policy for the monitoring and implementation by State agency and provider organizations of CSOMS.

Outcomes Workgroup

The Outcomes Workgroup is primarily responsible for reviewing the eight outcomes identified in the statute to ensure that priority indicators and measurements are developed and align with the statute. Once the indicators and measurements for each outcome have been identified, the workgroup will develop pilot testing and review the data for each outcome. The workgroup will develop a process and protocol for evaluation of the outcomes data to be included in the annual CSOMS implementation report.

IT Support Workgroup

The IT Support Workgroup will focus on how the current system components (CSOMS, CANS, and Resource Directory) operate to ensure efficient functioning. This workgroup will review suggestions for enhancements, establishing bridges and information sharing, and address data entry issues, training, and reports.

APPENDIX A: CSOMS IMPLEMENTATION STATUS REPORTS

FY 2008-2011



Status Report - Served By Jurisdiction

Start Date: 7/1/07 - End Date: 6/30/08

Referral Agency : All

Provider Name: All

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[CSOMS]

Jurisdiction	Population Flow Counts: Children							Leading Referral Agency: % Breakdown of Referrals										
	First Day	Newly Served	Newly Served Male	Newly Served Female	Serve	Exit	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	MSD E/LS	Missin	In-State Private	OOS Agency	OOS Private Pay & N/A
Allegany County	4	7	6	1	7	0	7	0.00	62%	0%	38%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	16	39	23	16	44	0	44	0.00	79%	0%	15%	0%	0%	6%	0%	0%	0%	0%
Baltimore City	249	521	301	220	548	4	544	0.00	92%	0%	5%	0%	0%	3%	0%	0%	0%	0%
Baltimore County	74	165	96	69	197	2	195	2.00	91%	0%	5%	0%	0%	4%	0%	0%	0%	0%
Calvert County	2	17	14	3	16	0	16	0.00	50%	0%	46%	0%	0%	4%	0%	0%	0%	0%
Caroline County	2	3	2	1	3	0	3	0.00	33%	###	33%	0%	0%	17%	0%	0%	0%	0%
Carroll County	3	16	12	4	16	1	15	1.00	32%	0%	59%	0%	0%	9%	0%	0%	0%	0%
Cecil County	6	11	7	4	12	0	12	0.00	95%	0%	0%	0%	0%	5%	0%	0%	0%	0%
Charles County	8	11	4	7	14	0	14	0.00	70%	0%	25%	5%	0%	0%	0%	0%	0%	0%
Dorchester County	0	5	5	0	3	0	3	0.00	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%
Frederick County	12	29	15	14	38	1	37	5.00	81%	0%	13%	0%	0%	6%	0%	0%	0%	0%
Garrett County	3	1	1	0	4	0	4	0.00	75%	0%	25%	0%	0%	0%	0%	0%	0%	0%
Harford County	19	56	40	16	59	1	58	0.00	76%	1%	22%	0%	0%	1%	0%	0%	0%	0%
Howard County	7	17	12	5	21	0	21	0.00	72%	0%	8%	0%	0%	16%	0%	4%	0%	0%
Kent County	3	6	6	0	8	0	8	0.00	9%	0%	64%	0%	0%	18%	0%	9%	0%	0%
Montgomery County	33	75	48	27	88	0	88	0.00	72%	1%	15%	1%	0%	10%	0%	1%	0%	0%
Out Of State	17	29	19	10	37	1	36	0.00	2%	6%	5%	3%	2%	6%	0%	0%	63%	14%
Prince George's County	33	108	68	40	83	0	83	0.00	87%	0%	12%	0%	0%	2%	0%	0%	0%	0%
Queen Anne's County	2	5	4	1	6	0	6	0.00	33%	0%	44%	11%	0%	0%	0%	11%	0%	0%
Somerset County	6	12	6	6	13	0	13	0.00	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%
St. Mary's County	8	20	15	5	22	1	21	4.00	82%	0%	15%	0%	0%	3%	0%	0%	0%	0%
Talbot County	3	3	1	2	5	0	5	0.00	83%	0%	17%	0%	0%	0%	0%	0%	0%	0%
Washington County	16	59	46	13	71	0	71	0.00	60%	0%	40%	0%	0%	0%	0%	0%	0%	0%
Wicomico County	12	30	15	15	36	1	35	4.00	80%	4%	15%	0%	0%	0%	0%	0%	0%	0%
Worcester County	8	10	3	7	16	0	16	0.00	90%	0%	10%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	546	1255	769	486	1367	12	1355	1.00	83.24%	0.00%	10.50%	0.42%	0.00%	3.53%	0.00%	0.21%	1.72%	0.38%

Summary Report

S 97.69% **IP** 0.21% **OP:** 0.38% **O** 1.72%
DHR: 83.24% **CSA** 0.00% **MHA:** 0.00% **OOS Private Pay:** 0.00%
DJS: 10.50% **DDA** 0.42% **MSDE/LSS:** 3.53% **N/A:** 0.38%

Note: S (Maryland State Agency DHR, CSA, DJS, DDA, MHA, MSDE/LSS), IP (In-State Maryland Private Pay), OP (Out-of-State Private Pay and N/A), O (Out-of-State Agency), LOS (Length of Stay)



Status Report - Served By Jurisdiction

Start Date: 7/1/08 - End Date: 6/30/09

Referral Agency: All

Provider Name: All

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[CSOMS]

Jurisdiction	Population Flow Counts: Children								Leading Referral Agency: % Breakdown of Referrals										
	First Day	Newly Served	Newly Served		Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	MSD E/LS	Missin	In-State Private	OOS Agencie	OOS Private Pay & N/A	
Allegany County	7	21	11	10	20	10	10	16.00	68%	0%	32%	0%	0%	0%	0%	0%	0%	0%	
Anne Arundel County	44	127	101	26	146	87	59	17.00	59%	1%	37%	0%	0%	4%	0%	0%	0%	0%	
Baltimore City	544	1,390	855	535	1,445	755	690	13.00	85%	0%	13%	0%	0%	2%	0%	0%	0%	0%	
Baltimore County	195	356	220	136	440	236	204	19.00	85%	0%	12%	0%	0%	2%	0%	0%	0%	0%	
Calvert County	16	28	18	10	36	22	14	11.00	48%	0%	50%	0%	0%	2%	0%	0%	0%	0%	
Caroline County	3	19	13	6	18	6	12	27.00	44%	12%	36%	0%	0%	4%	0%	4%	0%	0%	
Carroll County	15	63	42	21	72	56	16	16.00	29%	0%	69%	0%	0%	2%	0%	0%	0%	0%	
Cecil County	12	22	14	8	30	13	17	17.00	74%	5%	19%	0%	0%	2%	0%	0%	0%	0%	
Charles County	14	32	20	12	40	22	18	22.00	56%	0%	40%	2%	0%	2%	0%	0%	0%	0%	
Dorchester County	3	9	5	4	10	4	6	20.00	50%	0%	43%	0%	7%	0%	0%	0%	0%	0%	
Frederick County	37	83	50	33	114	74	40	21.00	73%	0%	24%	0%	0%	3%	0%	0%	0%	0%	
Garrett County	4	25	17	8	24	14	10	50.00	76%	0%	24%	0%	0%	0%	0%	0%	0%	0%	
Harford County	58	92	49	43	122	67	55	18.00	75%	1%	23%	0%	0%	1%	0%	0%	0%	0%	
Howard County	21	42	28	14	57	33	24	18.00	73%	0%	18%	0%	0%	7%	0%	1%	0%	0%	
Kent County	8	12	9	3	18	8	10	29.00	22%	0%	65%	0%	0%	9%	0%	4%	0%	0%	
Montgomery County	88	263	129	134	302	183	119	18.00	76%	1%	18%	0%	0%	4%	0%	1%	0%	0%	
Out Of State	36	58	37	21	73	23	50	22.00	4%	3%	5%	2%	1%	6%	0%	0%	69%	11%	
Prince George's County	83	298	174	124	244	106	138	9.00	77%	0%	22%	0%	0%	1%	0%	0%	0%	0%	
Queen Anne's County	6	32	14	18	32	22	10	39.00	41%	0%	51%	5%	0%	0%	2%	0%	0%	0%	
Somerset County	13	16	9	7	25	9	16	14.00	92%	0%	8%	0%	0%	0%	0%	0%	0%	0%	
St. Mary's County	21	34	15	19	54	19	35	13.00	77%	0%	20%	0%	2%	2%	0%	0%	0%	0%	
Talbot County	5	12	9	3	11	4	7	5.00	75%	0%	25%	0%	0%	0%	0%	0%	0%	0%	
Unknown	0	1	0	1	0	0	0	0.00	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Washington County	71	107	59	48	168	120	48	33.00	68%	0%	32%	0%	0%	0%	0%	0%	0%	0%	
Wicomico County	35	41	24	17	64	22	42	22.00	69%	2%	28%	0%	0%	1%	0%	0%	0%	0%	
Worcester County	16	29	19	10	41	15	26	24.00	66%	2%	32%	0%	0%	0%	0%	0%	0%	0%	
All Jurisdictions:	1355	3212	1941	1271	3606	1930	1676	16.00	76.88%	0.02%	18.86%	0.27%	0.00%	2.05%	0.00%	0.16%	1.53%	0.23%	

Summary Report

S 98.08% **IP** 0.16% **OP:** 0.23% **O** 1.53%
DHR: 76.88% **CSA** 0.02% **MHA:** 0.00% **OOS Private Pay:** 0.00%
DJS: 18.86% **DDA** 0.27% **MSDE/LSS:** 2.05% **N/A:** 0.23%

Note: S (Maryland State Agency DHR, CSA, DJS, DDA, MHA, MSDE/LSS), IP (In-State Maryland Private Pay), OP (Out-of-State Private Pay and N/A), O (Out-of-State Agency), LOS (Length of Stay)



Status Report - Served By Jurisdiction

Start Date: 7/1/09 - End Date: 6/30/10

Referral Agency : All

Provider Name: All

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[CSOMS]

Jurisdiction	Population Flow Counts: Children								Leading Referral Agency: % Breakdown of Referrals									
	First Day	Newly Served	Newly Served		Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MSD		Missin	In-State Private	OOS Agency	OOS Private Pay & N/A
			Male	Female									E/LS					
Allegany County	10	20	13	7	22	13	9	16.00	57%	0%	43%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	59	101	57	44	120	80	40	26.00	61%	0%	36%	0%	0%	3%	0%	0%	0%	0%
Baltimore City	690	1,179	648	531	1,321	854	467	23.00	88%	0%	11%	0%	0%	1%	0%	0%	0%	0%
Baltimore County	204	305	165	140	373	254	119	25.00	86%	0%	12%	1%	0%	1%	0%	0%	0%	0%
Calvert County	14	13	7	6	20	13	7	22.00	60%	0%	40%	0%	0%	0%	0%	0%	0%	0%
Caroline County	12	23	19	4	20	13	7	28.00	50%	2%	43%	0%	0%	2%	0%	2%	0%	0%
Carroll County	16	27	19	8	39	24	15	20.00	38%	0%	60%	0%	0%	2%	0%	0%	0%	0%
Cecil County	17	37	22	15	48	35	13	29.00	79%	0%	19%	0%	0%	1%	0%	0%	0%	0%
Charles County	18	48	33	15	56	31	25	21.00	50%	1%	47%	1%	0%	0%	0%	0%	0%	0%
Dorchester County	6	15	9	6	9	6	3	12.00	64%	0%	36%	0%	0%	0%	0%	0%	0%	0%
Frederick County	40	72	40	32	90	69	21	22.00	81%	0%	17%	0%	0%	2%	0%	0%	0%	0%
Garrett County	10	22	14	8	31	22	9	24.00	76%	0%	24%	0%	0%	0%	0%	0%	0%	0%
Harford County	55	80	47	33	100	61	39	24.00	80%	1%	19%	0%	0%	1%	0%	0%	0%	0%
Howard County	24	25	16	9	39	20	19	33.00	81%	0%	10%	0%	0%	7%	0%	2%	0%	0%
Kent County	10	10	9	1	15	12	3	23.00	36%	0%	48%	0%	0%	12%	0%	4%	0%	0%
Montgomery County	119	198	108	90	250	172	78	23.00	79%	0%	16%	0%	0%	3%	0%	1%	0%	0%
Out Of State	50	70	51	19	103	72	31	39.00	2%	2%	1%	1%	1%	2%	0%	0%	80%	11%
Prince George's County	138	329	185	144	312	211	101	16.00	75%	0%	25%	0%	0%	0%	0%	0%	0%	0%
Queen Anne's County	10	9	6	3	17	11	6	15.00	50%	0%	46%	4%	0%	0%	0%	0%	0%	0%
Somerset County	16	24	7	17	31	17	14	24.00	91%	0%	9%	0%	0%	0%	0%	0%	0%	0%
St. Mary's County	35	44	35	9	67	37	30	32.00	81%	2%	14%	0%	1%	1%	0%	0%	0%	0%
Talbot County	7	10	7	3	12	6	6	21.00	70%	0%	30%	0%	0%	0%	0%	0%	0%	0%
Unknown	0	0	0	0	0	0	0	0.00	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Washington County	48	95	51	44	121	85	36	26.00	80%	0%	20%	0%	0%	0%	0%	0%	0%	0%
Wicomico County	42	49	30	19	68	49	19	31.00	67%	1%	31%	0%	0%	1%	0%	0%	0%	0%
Worcester County	26	27	21	6	44	30	14	30.00	61%	2%	37%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	1676	2832	1619	1213	3328	2197	1131	23.00	79.26%	0.02%	16.63%	0.25%	0.00%	1.30%	0.00%	0.14%	2.12%	0.29%

Summary Report

S 97.45% **IP** 0.14% **OP:** 0.29% **O** 2.12%
DHR: 79.26% **CSA** 0.02% **MHA:** 0.00% **OOS Private Pay:** 0.00%
DJS: 16.63% **DDA** 0.25% **MSDE/LSS:** 1.30% **N/A:** 0.29%

Note: **S** (Maryland State Agency *DHR, CSA, DJS, DDA, MHA, MSDE/LSS*), **IP** (In-State Maryland Private Pay), **OP** (Out-of-State Private Pay and N/A), **O** (Out-of-State Agency), **LOS** (Length of Stay)



Status Report - Served By Jurisdiction

Start Date: 7/1/10 - End Date: 6/30/11

Referral Agency : All

Provider Name: All

Print 9/27/2011

[CSOMS]

Jurisdiction	Population Flow Counts: Children								Leading Referral Agency: % Breakdown of Referrals									
	First Day	Newly Served	Newly Served		Served	Exits	Last Day	Avg LOS (Weeks)	DHR	CSA	DJ	DDA	MHA	MSD E/LS	Missin	In-State Private	OOS Agencie	OOS Private Pay & N/A
Allegany County	9	35	14	21	34	29	5	15.00	33%	0%	67%	0%	0%	0%	0%	0%	0%	0%
Anne Arundel County	40	74	37	37	78	68	10	15.00	65%	0%	31%	0%	0%	4%	0%	0%	0%	0%
Baltimore City	467	920	470	450	823	715	108	15.00	88%	0%	10%	0%	0%	1%	0%	0%	0%	0%
Baltimore County	119	298	153	145	236	204	32	13.00	86%	0%	12%	1%	0%	1%	0%	0%	0%	0%
Calvert County	7	24	17	7	15	13	2	15.00	61%	2%	37%	0%	0%	0%	0%	0%	0%	0%
Caroline County	7	14	11	3	10	10	0	9.00	51%	0%	47%	0%	0%	0%	2%	0%	0%	0%
Carroll County	15	26	14	12	31	27	4	18.00	49%	0%	49%	0%	0%	2%	0%	0%	0%	0%
Cecil County	13	45	28	17	30	26	4	9.00	75%	0%	23%	0%	0%	1%	0%	0%	0%	0%
Charles County	25	39	26	13	44	39	5	26.00	64%	1%	33%	1%	0%	1%	0%	0%	0%	0%
Dorchester County	3	10	8	2	7	4	3	7.00	59%	0%	38%	0%	0%	3%	0%	0%	0%	0%
Frederick County	21	46	34	12	46	37	9	16.00	83%	0%	14%	0%	0%	4%	0%	0%	0%	0%
Garrett County	9	24	12	12	26	24	2	12.00	85%	0%	15%	0%	0%	0%	0%	0%	0%	0%
Harford County	39	73	51	22	71	61	10	16.00	81%	0%	18%	0%	1%	1%	0%	0%	0%	0%
Howard County	19	35	22	13	34	30	4	30.00	78%	0%	15%	0%	0%	5%	0%	1%	0%	0%
Kent County	3	8	8	0	5	4	1	14.00	38%	0%	48%	0%	0%	10%	0%	5%	0%	0%
Montgomery County	78	166	95	71	160	130	30	14.00	74%	0%	21%	0%	0%	3%	0%	1%	0%	0%
Out Of State	31	46	34	12	56	50	6	16.00	2%	3%	0%	1%	1%	1%	0%	0%	73%	20%
Prince George's County	101	341	207	134	232	186	46	12.00	73%	0%	26%	0%	0%	1%	0%	0%	0%	0%
Queen Anne's County	6	8	4	4	9	7	2	10.00	48%	0%	48%	4%	0%	0%	0%	0%	0%	0%
Somerset County	14	22	14	8	25	21	4	34.00	84%	0%	12%	0%	0%	3%	0%	0%	0%	0%
St. Mary's County	30	49	33	16	55	39	16	22.00	84%	3%	13%	0%	0%	0%	0%	0%	0%	0%
Talbot County	6	11	8	3	8	6	2	17.00	69%	0%	29%	0%	0%	3%	0%	0%	0%	0%
Unknown	0	0	0	0	0	0	0	0.00	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Washington County	36	97	57	40	93	78	15	16.00	78%	0%	19%	0%	0%	0%	0%	0%	2%	1%
Wicomico County	19	61	48	13	46	36	10	16.00	45%	0%	54%	2%	0%	0%	0%	0%	0%	0%
Worcester County	14	25	13	12	27	22	5	24.00	63%	0%	37%	0%	0%	0%	0%	0%	0%	0%
All Jurisdictions:	1131	2497	1418	1079	2201	1866	335	15.00	78.75%	0.00%	17.41%	0.25%	0.00%	1.39%	0.00%	0.15%	1.61%	0.44%

Summary Report

S 97.80% **IP:** 0.15% **OP:** 0.44% **O** 1.61%
DHR: 78.75% **CSA** 0.00% **MHA:** 0.00% **OOS Private Pay:** 0.00%
DJS: 17.41% **DDA** 0.25% **MSDE/LSS:** 1.39% **N/A:** 0.44%

Note: S (Maryland State Agency DHR, CSA, DJS, DDA, MHA, MSDE/LSS), IP (In-State Maryland Private Pay), OP (Out-of-State Private Pay and N/A), O (Out-of-State Agency), LOS (Length of Stay)

APPENDIX B: CSOMS OUTCOMES MEASUREMENT CHART

Revised 9/15/11

The Children's Services Outcome Measurement System

Outcomes Measurement Evaluation

DRAFT 9-15-11

KEY For Changes

REV= revised language for clarity

NEW= proposed new indicator

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
1. Protection from harm while in out-of-home placement	1.1 The rates of unsubstantiated and indicated child abuse or neglect of children in out-of-home placements in Community-Based Residential Placements.	GOC will obtain the data for indicator from agency reports (specifically DHR): The rates of unsubstantiated and indicated child abuse or neglect of children in out-of-home placements in community-based residential placements (data can be retrieved from CHESSIE through Abuse and Neglect data.)	DHR will obtain data for indicator from MD CHESSIE abuse and neglect data: The rates of unsubstantiated and indicated child abuse or neglect of children in foster care homes approved by LDSS.	DJS will send youth-level data for all cases during period.
	1.2 The number of youth injuries requiring medical attention per 100 youth days in out-of-home placement.	REV-DATA DEVELOPMENT: The rates of injuries requiring medical attention can be retrieved through incident reporting data. This will be measured once the uniform incident reporting workgroup has completed their recommendations.	REV-DATA DEVELOPMENT: The rates of injuries requiring medical attention can be retrieved through incident reporting data. This will be measured once the uniform incident reporting workgroup has completed their recommendations.	DJS can include incident data for all youth served, and GOC can calculate the rate per 100 youth days within the reporting period. This will probably include injuries of level 2 – 5 in the DJS incident database: 2 = on-grounds medical care 3 = off grounds outpatient 4 = off grounds in-patient 5 = death

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
2. Stability of living environment	2.1(REV) The percentage of children in care with 3 or more placements within a single placement category, by time spent in care and reason for placement change. This includes movement within an agency.	<ul style="list-style-type: none"> • % of children in care with 3 or more placements within a single placement category within 1 year (agency report) a. System/ Policy-related change b. Provider Related Change c. Change due to family/childe concerns 	<ul style="list-style-type: none"> • % of children in care with 2 3 or more placements within foster care homes approved by LDSS within 1 year (agency report) a. System/ Policy-related change b. Provider Related Change c. Change due to family/childe concerns 	DJS will send all placements and dates served by program and type.
	2.2 (REV) The percentage of children in care with 3 or more placements in more than one placement category, by time spent in care and by placement type:	<ul style="list-style-type: none"> • % of children in care with 3 or more placements in more than one placement category within 1 year a. less restrictive placement b. more restrictive placement c. System/ Policy-related change d. Provider Related Change e. Change due to family/child concerns 	<ul style="list-style-type: none"> • % of children in care with 3 or more placements within all out-of-home placements by DHR within 1 year (agency report) a. System/ Policy-related change b. Provider Related Change c. Change due to family/child concerns 	DJS will send all placements and dates served by program and type.
	2.3 (New) The length of time children spend in care before achieving permanency, by permanency plan: <ul style="list-style-type: none"> a. reunification b. adoption c. guardianship 	To be developed	To be developed	To be developed

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
<p>3. Family situation and efforts to treat and counsel the family unit NEW-Proposed Definition</p> <ul style="list-style-type: none"> Youth will have healthy family relationship(s) with identified family. Family: an individual or group of people who the child considers integral to their well-being. 	3.1 % of Families who signed off on treatment plan	<ul style="list-style-type: none"> % of Families who signed off on treatment plan CANS family (life domain) 	<ul style="list-style-type: none"> % of Families who signed off on treatment plan 	DJS Treatment Service Plans (TSP) must be signed by parent to be initiated. DJS will provide data % of youth placed who do not have a TSP yet.
	3.2 % of youth with at least one connection to a family member	<ul style="list-style-type: none"> % of youth with at least one visit with family in a one month period CANS family (life domain) 	<ul style="list-style-type: none"> % of youth with at least one visit with family in a one month period 	DJS will report the % of case files that record actual family contacts, both in person and by phone.
	3.3 (New) # of family treatment sessions per 6 months.	To be developed <ul style="list-style-type: none"> need to cross reference Outcome with provider LOI scores, and CANS scores and service category 	<ul style="list-style-type: none"> % of youth experiencing monthly visitation with family (parents/siblings), during months while fully in foster care. 	To be developed <ul style="list-style-type: none"> DJS can count those who score on MCASP Needs Assessment as needing family interventions, and of those, who is getting it.
	3.4 (New) # of FIM (Family Involvement Meetings held since coming into care.	To be developed <ul style="list-style-type: none"> need to cross reference Outcome with provider LOI scores, and CANS scores and service category 	To be developed <ul style="list-style-type: none"> % of youth experiencing FIM at removal and at time of changing placement in foster care. 	To be developed <ul style="list-style-type: none"> DJS can count those who score on MCASP Needs Assessment as needing family interventions, and of those, who is getting it.
	3.5 (New) # of ITP/ISP meetings held during the review period vs percentage of families attended	To be developed <ul style="list-style-type: none"> need to cross reference Outcome with provider LOI scores, and CANS scores and service category 	To be developed	To be developed
	3.6(New) The percentage of youth with a need in the area of functioning within their family system.	To be developed <ul style="list-style-type: none"> need to cross reference Outcome with provider LOI scores, and CANS scores and service category 	<ul style="list-style-type: none"> % of youth with a moderate or severe identified need in CANS: <ul style="list-style-type: none"> CANS family (life domain) CANS family (child and environmental strengths) 	To be developed <ul style="list-style-type: none"> DJS can count those who score on MCASP Needs Assessment as needing family interventions, and of those, who is getting it.

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
<p>4. Educational and vocational development</p> <p>Suggestion:</p> <p>Focus should be on enrollment, stability, attendance, behavior, and achievement.</p>	<p>4.1 (REV) The percentage of youth who are enrolled or attempted to be enrolled in school (including vocational program, GED program) within five working days of placement of out-of-home care.</p> <p>4.2 (REV) The percent of children in out-of-home care who have not had any changes in residence during the school year who have 2 or more school placements(including vocational program, GED program) during the course of the school year.</p> <p>4.3 (NEW) The percentage of youth ages 18 and over exiting the out-of home system with high school diploma, GED, or certificate of completion.</p> <p>4.4 (NEW) The percentage of youth who are promoted to the next grade per school year.</p> <p>4.5 (NEW) The number of school days attended by youth who are enrolled in public education (of 180 mandated days)</p> <p>4.6 (NEW) The number of youth with a diploma or GED who are enrolled and attending post-secondary education.</p> <p>4.7 (NEW) The percentage of youth with a need in the area of school behavior by age.:</p> <p>4.8 (NEW) The percentage of youth with a need in the area of school attendance by age.:</p> <p>4.9 (NEW) The percentage of youth with a need in the area of school achievement by age.:</p>	<p>INDICATORS 4.1-4.9</p> <ul style="list-style-type: none"> • CANS school behavior (life domain) p.6 • CANS school achievement (life domain) p.6 • CANS school attendance (life domain) p.6 • CANS educational (child strengths) p.7 • CANS vocational (child strengths) p.7 • CANS Job Functioning (life domain) p.5 <p>*only include youth who are required to be enrolled in education (have not obtained a diploma, certificate or GED)</p> <p>*need a drop down box for “legally withdrawn” (must be age 16 or older), public school setting, private school setting, alternative school, vocational school, GED program, post-secondary education, other</p>	<ul style="list-style-type: none"> • Percent of school-aged children placed in foster care homes and enrolled in school within 5 days of placement. • Percent of school-aged children who have not changed residence in foster care homes who have 2 or more school placements during the school year • <i>Percent of youth ages 18 and over exiting from foster care homes with high school diploma, GED, or certificate of completion.</i> • CANS school achievement (Percent with mod/sev needs) • CANS school attendance (Percent with mod/sev needs) • CANS vocational (Percent with mod/sev needs) • CANS school behavior (Percent with mod/sev needs) • CANS school attendance (Percent with mod/sev needs) • CANS school achievement (Percent with mod/sev needs) 	<p>INDICATORS 4.1-4.9</p> <p>In a general sense, we can get child specific education data from the Treatment Service Plan currently in development.</p>

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
<p>5. Job skills and employment readiness</p>	<p>5.1 The percentage of all children in out-of-home care who receive age appropriate independent living services as identified in case plans.</p> <p>5.2. The percentage of youth ages 18 and over exiting the out-of-home system with high school diploma, GED, or certificate of completion.</p> <p>5.1 (NEW) The # of youth working by age: a. ages 14-16 b. ages 16-18 c. over 18</p> <p>5.2 (NEW)The # of youth receiving vocational education by age: a. ages 14-16 b. ages 16-18 c. over 18</p> <p>5.3 (NEW) The percentage of youth with a need in the area of job functioning by age.</p> <p>5.4 (NEW) The percentage of youth with a strength in the area of vocational skills, pre-vocational skills or work experience by age.</p>	<p><u>INDICATORS 5.1-5.4</u></p> <ul style="list-style-type: none"> CANS Job functioning (life domain) p.5 CANS vocational (child strengths) p. 7 CHAFEE Independent Living Benchmarks (DHR Programs only) 	<ul style="list-style-type: none"> % of 14 to 21 year olds in foster homes who have received Ansell-Casey Independent Living Services Assessment Percent of youth ages 18 and over exiting from foster care homes with high school diploma, GED, or certificate of completion. CANS Job functioning (Percent with mod/sev needs) CANS vocational (Percent with mod/sev needs) 	<p><u>INDICATORS 5.1-5.4</u></p> <ul style="list-style-type: none"> For State-run programs, this data is currently collected by our Ed staff. Some of this will be gathered in our new MCASP TSP instrument, currently in development
<p>6. Legal and appropriate use of drugs and alcohol NEW Proposed definition: “Cessation of drug and alcohol abuse.”</p>	<p>6.1 (NEW) For youth with a need in the area of Substance Abuse, # of youth with documentation of receipt of services for substance abuse, by age: a. Younger than 10 years of age b. ages 10-12 c. ages 12-14 d. ages 14-16 e. ages 16-18 f. over 18</p> <p>6.2 (NEW)The percentage of youth with needs in the area of substance abuse by age.</p>	<ul style="list-style-type: none"> CANS Substance Abuse (Child B/E Needs) Receiving services based on need as documented in the treatment sessions field broken down by type of treatment (e.g. education only, inpatient, outpatient, etc...) <p>*add substance abuse treatment to drop down list of therapy services provided</p>	<ul style="list-style-type: none"> CANS Substance Abuse (Percent with mod/sev needs) CANS Substance Abuse (Percent with mod/sev needs) 	<p>MCASP Needs Assessment SA: youth assessed as moderate or high needs.</p> <p>MCASP Needs Assessment SA: youth assessed as moderate or high needs.</p>

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
7. Progress in learning positive, nonaggressive behavioral habits	7.1 The number of incident reports for destruction of property per 100 youth days (total days in care amount youth in out-of-home placement).	<u>INDICATORS 7.1-7.2</u> <ul style="list-style-type: none"> • CANS interpersonal/optimism/ (child strengths) • CANS psychosis/ impulsivity/hyperactivity/ Depression/ Anxiety/Oppositional/ Conduct/ Adjustment to trauma/ Anger control (child behavioral and emotional needs) • CANS Suicide risk/ Self-mutilation/ Other self harm/ Danger to others/ Sexual aggression/ Runaway/ Delinquency/ Judgment/ Fire setting/ Social behavior (child risk behaviors) • REV-DATA DEVELOPMENT: This will be measured once the uniform incident reporting workgroup has completed their recommendations. 	% of Children in foster care homes who exhibit strengths in all the child risk behaviors listed in CANS	<u>INDICATORS 7.1-7.2</u> <ul style="list-style-type: none"> • DJS Incident Reporting Database
	7.2 The number of incident reports for assaultive behavior per 100 youth days.		REV-DATA DEVELOPMENT: This will be measured once the uniform incident reporting workgroup has completed their recommendations.	
	7.3 (NEW) # of incidents of danger or harm to self	<u>INDICATORS 7.3-7.4</u> <ul style="list-style-type: none"> • NEW- NEW-DATA DEVELOPMENT: This will be measured once the uniform incident reporting workgroup has completed their recommendations. • sort by age, by service type, by LOI 	<u>INDICATORS 7.3-7.4</u> <ul style="list-style-type: none"> • NEW- NEW-DATA DEVELOPMENT: This will be measured once the uniform incident reporting workgroup has completed their recommendations. 	<u>INDICATORS 7.3-7.4</u> <ul style="list-style-type: none"> • DJS Incident Reporting Database
	7.4 (NEW) # of incidents of danger or harm to others			

OUTCOME	INDICATOR(S)	SPECIFIC MEASURES FOR RCCPS & TFCS	SPECIFIC MEASURES FOR FOSTER CARE HOMES APPROVED BY LDSS	SPECIFIC MEASURES FOR DJS OPERATED/CONTRACTED RESIDENTIAL PROGRAMS
<p>8. Delinquency status</p>	<p>8.1. (REV) The percent of non-DJS children who are referred, adjudicated or committed to DJS while in out-of-home placement by:</p> <p style="padding-left: 40px;">a. Program Type</p> <p style="padding-left: 40px;">b. Intake/Reason for Entry</p> <p>8.2. (REV) The percent of children returned to the community from DJS placement who are subsequently charged or adjudicated by:</p> <p style="padding-left: 40px;">a. Previous Program Type</p> <p style="padding-left: 40px;">b. Intake/Reason for Entry</p> <p>8.3. (REV) The percentage of youth involved with the legal system due to their behavior by age.</p>	<p><u>INDICATORS 8.1-8.3</u></p> <p>GOC will obtain the data for this indicator from agency reports (specifically DJS):</p> <ul style="list-style-type: none"> • % of children in out of home care who are adjudicated for the first time to DJS • % of children returned home from DJS to the community who are <ul style="list-style-type: none"> a) adjudicated, or b) re-adjudicated to DJS within 12 months. <p>• CANS legal (life domain)</p>	<p><u>INDICATORS 8.1-8.3</u></p> <p>GOC will obtain the data for this indicator from agency reports (specifically DJS):</p> <ul style="list-style-type: none"> • % of children in out of home care who are adjudicated for the first time to DJS • % of children returned home from DJS to the community who are <ul style="list-style-type: none"> a) adjudicated, or b) re-adjudicated to DJS within 12 months. <p>• DHR will send GOC the child list for children in foster care homes to be matched against DJS data set containing committed DJS youth.</p> <p>• CANS legal (life domain)</p>	<p><u>INDICATORS 8.1-8.3</u></p> <p>GOC will obtain the data for this indicator from agency reports (specifically DJS):</p> <ul style="list-style-type: none"> • % of children in out of home care who are adjudicated for the first time to DJS • % of children returned home from DJS to the community who are <ul style="list-style-type: none"> a) adjudicated, or b) re-adjudicated to DJS within 12 months.