



State of Maryland  
Directory of Local Access Mechanisms  
September 2014



Governor's Office for Children  
*Promoting the well-being of Maryland's children*

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**Please note the definitions of the following terms that are used throughout this directory:**

**Child with Intensive Needs:** A child who has behavioral, educational, developmental, or mental health needs that cannot be met through available public agency resources because: (a) The child's needs exceed the resources of a single public agency; and (b) There is no legally mandated funding source to meet the child's needs. (Source: COMAR 14.31.01.02)

**Local Access Mechanism (LAM):** An identifiable structure and method to help families access and coordinate available services and supports, both public and private, to address the full range of need encountered by families with children.

**Navigation Services:** Services for families who need additional assistance beyond a simple referral, including assistance in identifying strengths and needs and obtaining necessary services.

**Family Navigation:** Navigation services provided by a legacy parent or primary caregiver who is caring for or has cared for a child with mental health needs and/or developmental disabilities, including a child with intensive needs.

**Systems Navigation:** Navigation services provided by a professional or paraprofessional, not necessarily a legacy parent or primary caregiver.

**Single Point of Access:** A single point of entry for families who wish to obtain information or enter the system, regardless of the intensity of the needs of their children.

**Systems of Care:** Systems of Care are family and local community-driven service systems that improve access to services; provide engaging and effective service in a coordinated delivery system; and increase options and system resources in service delivery. Local, integrated systems of care is the connecting of all service delivery systems (mental health, child welfare, juvenile justice, education, substance abuse, housing) in order to create a seamless service delivery system for Maryland's children and youth.

**Warmline:** A non-emergency telephone line that is staffed by individuals trained to provide information and referral services.

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**Information contained in this directory is considered current as of 9/8/14.** Please contact the Governor's Office for Children with questions or comments at 410-767-4160 or send an e-mail to [kim.malat@maryland.gov](mailto:kim.malat@maryland.gov).

## Allegany County

**Local Management Board (LMB):** Local Management Board of Allegany County, Inc.

Phone Number: 301-783-1720

E-mail address: [allegany.lmb@maryland.gov](mailto:allegany.lmb@maryland.gov)

Website: [www.lmb.allconet.org](http://www.lmb.allconet.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Allegany County

Specific eligibility criteria to be served by the Single Point of Access: Children with intensive needs and their families, as defined in COMAR 14.31.01.02: A child who has behavioral, educational, developmental, or mental health needs that cannot be met through available public agency resources because: (a) The child's needs exceed the resources of a single public agency; and (b) There is no legally mandated funding source to meet the child's needs.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* 2-1-1/Frederick County Hotline Mental Health Association

*Contact Person:* Suzi Borg, Hotline Director

*Phone number:* 2-1-1, 301-662-2255 (local), or 1-866-411-6803 (Statewide)

*Website:* [www.fcmha.org](http://www.fcmha.org) or [www.211md.org](http://www.211md.org)

*E-mail Address:* [sborg@fcmha.org](mailto:sborg@fcmha.org)

*Address:* 226 S. Jefferson Street, Frederick, MD 21701

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: See description below for family navigators.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Allegany County

Specific eligibility criteria to be served by the navigators: Serves children with intensive needs and their families, as defined in COMAR 14.31.01.02: A child who has behavioral, educational, developmental, or mental health needs that cannot be met through available public agency resources because: (a) The child's needs exceed the resources of a single public agency; and (b) There is no legally mandated funding source to meet the child's needs.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* The Family Network, a program of the Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Ula Keech or Sarah Bennett

*Phone Number:* 301-784-7142 or 1-888-607-3637 Toll-Free

*E-mail Address:* [ukeech@mdcoalition.org](mailto:ukeech@mdcoalition.org) or [sbennett@mdcoalition.org](mailto:sbennett@mdcoalition.org)

*Address:* 1 Frederick Street, Cumberland, MD 21502

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1.5

Additional information about the navigation services: The roles of the family navigator include: information, referral and linkage; individual support; community awareness; family leadership; positive relationships; and education and training. The family navigator:

- works with the family and local agencies to identify strengths and needs and to obtain appropriate services and supports;
- provides family-to-family support, education, advocacy, coaching, information and referral and follow-up; and
- is a parent who is caring for or has cared for a child with mental health needs and/or developmental disabilities.

## Anne Arundel County

**Local Management Board (LMB):** Anne Arundel County Partnership for Children, Youth and Families

Phone Number: 410-222-7423

Website: [www.aacounty.org/LocalMgmtBoard](http://www.aacounty.org/LocalMgmtBoard)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Anne Arundel County

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Anne Arundel County Partnership for Children, Youth and Families (Partnership)

*Contact Person:* Julie Vanskiver, Resource Specialist

*Phone number:* 1-800-485-0041 or 410-266-5105

*Website:* <http://www.infoannearundel.org>

*Address:* 1 Harry S. Truman Parkway, Annapolis, MD 21401

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: The Partnership works closely with the local school system on the Systems of Care (SOC) initiative - a fifteen agency collaboration that provides a 'no wrong door', single point of entry for families to improve access to services. The front-end of the system includes an interactive website, *infoAnne Arundel*, and a warmline for information and referral operated between the hours of 8 a.m. and 5 p.m. Four navigators work

directly with families and the Community Resources Initiative/Care Team (CRICT), a multi-disciplinary team that works in partnership with families to create an action plan for basic needs. There is also eligibility determination for 26 discrete benefits using the *Earnbenefits* system.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Anne Arundel County

Specific eligibility criteria to be served by the navigators:

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Anne Arundel County Partnership for Children, Youth and Families

*Contact Person:* Diana Taylor, 410-222-7423

*Phone number:* 1-800-485-0041 or 410-266-5105

*Address:* 1 Harry S. Truman Parkway, Annapolis, MD 21401

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? Four

Additional information about the navigation services: Navigation staff includes a systems navigator who works specifically with referrals from the CRICT Team; a family navigator who works Countywide; and a Systems Navigator specifically for public housing in Annapolis.

## Baltimore City

**Local Management Board (LMB):** The Family League of Baltimore City, Inc.

*Phone Number:* 410-662-5500

*Website:* [www.familyleague.org](http://www.familyleague.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Baltimore City

Specific eligibility criteria to be served by the Single Point of Access: A child or youth with a developmental disability, mental health need, or other behavior needs.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Maryland Coalition of Families of Children's Mental Health

*Contact Person:* Asjah Stuckey

*Phone Number:* 443-472-7918

*E-mail Address:* [astuckey@mdcoalition.org](mailto:astuckey@mdcoalition.org)

*Address:* 2701 N. Charles Street, 4th Floor, Baltimore, MD 21218

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: The Maryland Coalition of Families for Children's Mental Health (Coalition) is a family organization dedicated to providing information, support and advocacy to families caring for a child with mental health or behavioral needs.

## Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Baltimore City

Specific eligibility criteria to be served by the navigators: Any parent of a child, ages 0-21 with special needs. Issues to be addressed can include mental health, behavioral or educational needs, developmental disabilities, or involvement with the juvenile justice system.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Asjah Stuckey

*Phone Number:* 443-472-7918

*E-mail Address:* [astuckey@mdcoalition.org](mailto:astuckey@mdcoalition.org)

*Mailing Address:* 2701 N. Charles Street, 4th Floor, Baltimore, MD 21218

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 2

Additional information about the navigation services: The Coalition utilizes legacy family members to provide a full spectrum of Family Navigation services, including information and referral and one-to-one family support, often helping families access resources from one or more agencies according to their needs.

## Baltimore County

**Local Management Board (LMB):** Baltimore County Local Management Board

Phone Number: 410-887-2170

E-mail address: [mleslie@baltimorecountymd.gov](mailto:mleslie@baltimorecountymd.gov)

Website: [www.baltimorecountymd.gov/Agencies/lmb/index.html](http://www.baltimorecountymd.gov/Agencies/lmb/index.html)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Baltimore County

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Catholic Charities Child and Family Services

*Contact Person:* Marci Kogan

*Phone Number:* 410-252-4700 ext. 265

*E-mail Address:* [mkogan@catholiccharities-md.org](mailto:mkogan@catholiccharities-md.org)

*Mailing Address:* 2300 Dulaney Valley Road, Timonium, MD 21093

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: Family Navigators serve as the primary source for accessing information and referral, as well as assistance to secure services for families of youth with mental health and/or developmental disabilities or who have behavioral health needs.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Baltimore County

Specific eligibility criteria to be served by the navigators: None

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Catholic Charities Child and Family Services

*Contact Person:* Marci Kogan

*Website:* <http://www.catholiccharities-md.org/family-navigator/>

*Phone Number:* 410-252-4700 ext. 265

*E-mail Address:* [FamilyNavigator@cc-md.org](mailto:FamilyNavigator@cc-md.org)

*Mailing Address:* 2300 Dulaney Valley Road, Timonium, MD 21093

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1.8 FTE

Additional information about the navigation services: The Family Navigator assists families and caregivers to identify and access services and programs for their children.

The family navigator provides support, and helps the family of youth with intensive needs assess their needs and strengths to develop an action plan based on information that includes the following:

- Child's clinical history, including previous hospitalizations
- Medications
- Overall behaviors at home and school
- Social skills
- Communication skills with the family

Additional information about the navigation services: Families also have access to family support groups and a Family Resource Academy through the Family Navigator.

## Calvert County

**Local Management Board (LMB):** Calvert County Family Network (CCFN)

Phone Number: 410-414-5997

E-mail address: [stanlej@co.cal.md.us](mailto:stanlej@co.cal.md.us)

Website: [www.co.cal.md.us/CCFNAO.asp](http://www.co.cal.md.us/CCFNAO.asp)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Calvert County

Specific eligibility criteria to be served by the Single Point of Access: Families, schools, or other professionals concerned about a child displaying behaviors which the referring source believes need to be addressed before more serious issues arise. Referrals may also concern children who are already displaying serious behavior problems.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Tri-County Youth Services Bureau - Family Access Center

*Contact Person:* Laurel James, Executive Director

*Phone number:* 443-975-7357

*E-mail Address:* [ljames@tcysb.org](mailto:ljames@tcysb.org)

*Mailing Address:* 3695 Hallowing Point Road, Suite 6, Prince Frederick, MD 20678

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): Services provided are information about referrals to service, formal and informal assessments, linkage with both traditional and non-traditional services,

advocacy on behalf of children and families, ongoing coordination and support for children and families, and individual services and supports wrapped around the child and family's needs. Program goals are to link families with community programs and natural supports, to support parents and caregivers as partners, to fully utilize Calvert County resources, to facilitate early access to care, to ensure continuity of care across programs, to reduce the number of children and families involved with the juvenile justice and child welfare systems, and to enhance the overall quality of family life in Calvert County.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Calvert County

Specific eligibility criteria to be served by the navigators: Families with children with intensive needs

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Tri-County Youth Services Bureau - Family Access Center

*Contact Person:* Laurel James, Executive Director

*Website:* <http://www.tcysb.org>

*Phone Number:* 443-975-7357

*E-mail Address:* [ljames@tcysb.org](mailto:ljames@tcysb.org)

*Address:* 3695 Hallowing Point Road, Suite 6, Prince Frederick, MD 20678

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 2

Additional information about the navigation services: Telephone support to families in need of information and referral, assistance to help families become their own advocates, support to family by attending meetings, appointments, and other service provision with the family as requested, education on the principles and values of systems reform, formal and informal assessments, conducting training on issues related to parenting a child with intensive needs.

## Caroline County

**Local Management Board (LMB):** Caroline Human Services Council, Inc.

Phone Number: 410-479-4446

E-mail address: [runnels1952@gmail.com](mailto:runnels1952@gmail.com)

Website: [www.cchsc.org](http://www.cchsc.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Chesapeake HELPS!

*Contact Person:* Anne Van Benschoten

*Phone number:* 866-722-HLPS

*Website:* [www.chesapeakehelps.org](http://www.chesapeakehelps.org)

*E-mail Address:* [info@chesapeakehelps.org](mailto:info@chesapeakehelps.org)

*Address:* Chesapeake College, P.O. Box 8, Wye Mills, MD 21679

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): People may call the SPA, known as Chesapeake HELPS!, to get resource and referral information. If it is determined that a child or family is having major troubles and needs help with the system, a referral may be made to a family navigator who will help the family get to the resources that are best suited to their needs.

## Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the navigators: Yes, to be determined-please contact navigator for information.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Trish Todd, Family Navigator

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Phone Number:* 443-537-5219

*E-mail Address:* [ttodd@mdcoalition.org](mailto:ttodd@mdcoalition.org)

*Address:* 9 S. 3<sup>rd</sup> Street, Denton, MD 21629

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? .5

### Additional information about the navigation services:

A family navigator is a parent or primary caregiver who is caring/has cared for a child with intensive needs, is trained to assist other families to obtain the appropriate services and supports for their child and family, and is knowledgeable about state and local resources and access. A family navigator can provide information, referral and linkage to appropriate services, 1:1 support and advocacy, guidance in completing forms and applications, education on laws, policies & procedures to access services, workshops to inform families about services and ways to advocate for their child.



## Carroll County

**Local Management Board (LMB):** Carroll County Local Management Board

Phone Number: 410-386-3600

E-mail address: [mscholz@ccg.carr.org](mailto:mscholz@ccg.carr.org)

Website: [www.carrollfamilies.org](http://www.carrollfamilies.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Carroll County

Specific eligibility criteria to be served by the Single Point of Access: Resident of Carroll County

Are resources primarily mental health-related?  Yes  No

Both developmental disabilities and mental health

### Single Point of Access Contact Information:

*Organization Name:* Get Connected Family Resource Center

*Contact Person:* Karen Koenigsberg, Program Development Manager

*Phone number:* 410-871-0008 or 1-866-664-0008

*Website:* [www.getconnectedcc.org](http://www.getconnectedcc.org)

*E-mail Address:* [karenk@getconnectedcc.org](mailto:karenk@getconnectedcc.org)

*Address:* 255 Clifton Blvd., Suite 204, Westminster, MD 21158

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): The SPA helps families identify and prioritize their needs and strengths and provides

information and referrals that will aid families in obtaining appropriate services for their children.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Carroll County

Specific eligibility criteria to be served by the navigators: Resident of Carroll County

Are navigation services primarily mental health-related?  Yes  No

Both developmental disabilities and mental health

### Navigation Contact Information:

*Organization Name:* Get Connected Family Resource Center

*Contact Person:* Karen Koenigsberg, Program Development Manager

*Phone number:* 410-871-0008 or 1-866-664-0008

*Website:* [www.getconnectedcc.org](http://www.getconnectedcc.org)

*E-mail Address:* [karenk@getconnectedcc.org](mailto:karenk@getconnectedcc.org)

*Address:* 255 Clifton Blvd., Suite 204, Westminster, MD 21158

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 2

## Cecil County

**Local Management Board (LMB):** Cecil Human Service Agency

Phone Number: 410- 996-0101

E-mail address: [barbarap.smith@maryland.gov](mailto:barbarap.smith@maryland.gov)

Website:

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Cecil County

Specific eligibility criteria to be served by the Single Point of Access: Resident of Cecil County

Are resources primarily mental health-related?  Yes  No

Both developmental disabilities and mental health

### Single Point of Access Contact Information:

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access:

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators:

Specific eligibility criteria to be served by the navigators:

Are navigation services primarily mental health-related?  Yes  No N/A

Both developmental disabilities and mental health

Navigation Contact Information: N/A

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? N/A

Additional information about the navigation services:

## Charles County

**Local Management Board (LMB):** Charles County Advocacy Center for Children, Youth and Families

Phone Number: 301-396-5242

Website: <http://www.charlescountymd.gov/cs/transportation/local-management-board>

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Charles County

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* The Charles County Family Resource Center/Center for Children

*Contact Person:* Dwayne Brown, Systems Navigator

*Phone number:* 301-374-6696

*E-mail address:* [dbrown@center-for-children.org](mailto:dbrown@center-for-children.org)

*Mailing Address:* P.O. Box 2924, La Plata, MD 20646

*Physical Address:* 6100 Radio Station Road, LaPlata, MD 20646

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No **Call 1-866-644-3264**

Is there an informational, comprehensive, searchable website?  Yes  No

[www.center-for-children.org](http://www.center-for-children.org)

## Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Charles County

Specific eligibility criteria to be served by the navigators: The family must have intensive and/or special needs and be willing to work on solving their problems.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* The Family Resource Center/Center for Children

*Contact Person:* Natalie Rowe

*Phone number:* 301-374-6696

*E-mail address:* [rowe@center-for-children.org](mailto:rowe@center-for-children.org)

*Mailing Address:* P.O. Box 2924, La Plata, MD 20646

*Physical Address:* 6100 Radio Station Road, LaPlata, MD 20646

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1

## Dorchester County

**Local Management Board (LMB):** Dorchester County Local Management Board

Phone Number: 410-228-0281

E-mail address: [nshockley@docogonet.com](mailto:nshockley@docogonet.com)

Website: <http://docogonet.com/index.php>

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Chesapeake HELPS!

*Contact Person:* Anne Van Benschoten

*Phone number:* 866-722-HLPS

*Website:* [www.chesapeakehelps.org](http://www.chesapeakehelps.org)

*E-mail Address:* [info@chesapeakehelps.org](mailto:info@chesapeakehelps.org)

*Address:* Chesapeake College, P.O. Box 8, Wye Mills, MD 21679

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): People may call the SPA, known as Chesapeake HELPS!, to get resource and referral information. If it is determined that a child or family is having major troubles and

needs help with the system, a referral may be made to a family navigator who will help the family get to the resources that are best suited to their needs.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the navigators: Yes, to be determined- please contact navigator for information.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Bernadette Townsend

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Phone Number:* 443-480-3495

*E-mail Address:* [btownsend@mdcoalition.org](mailto:btownsend@mdcoalition.org)

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? .5

### Additional information about the navigation services:

A family navigator is a parent or primary caregiver who has cared/is caring for a child with intensive needs, is trained to assist other families to obtain the appropriate services and supports for their child and family, and is knowledgeable about state and local resources and how to access them. A family navigator can provide information, referral and linkage to appropriate services, 1:1 support and advocacy, guidance in completing forms and applications, education on laws, policies & procedures to access services, workshops to inform families on services and ways to advocate for their child.

## Frederick County

**Local Management Board (LMB):** Frederick County Office for Children and Families

Phone Number: 301-600-1063

E-mail address: [dbelz@frederickcountymd.gov](mailto:dbelz@frederickcountymd.gov)

Website: [www.frederickcountymd.gov/ocf](http://www.frederickcountymd.gov/ocf)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access (SPA)

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?  
 Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Frederick, Washington, Allegany, and Garrett Counties

Specific eligibility criteria to be served by the Single Point of Access: None-  
Note: 2-1-1 is available through several phone carriers including cell phones. Normal airtime rates may apply. If you are unable to dial 2-1-1 through your phone carrier, please use one of the alternate 10 digit numbers listed below.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* 2-1-1/Frederick County Hotline Mental Health Association

*Contact Person:* Suzi Borg, Hotline Director

*Phone number:* 2-1-1, 301-662-2255 (local) or 1-866-411-6803 (Statewide)

*Website:* [www.fcmha.org](http://www.fcmha.org) or [www.211md.org](http://www.211md.org)

*E-mail Address:* [sborg@fcmha.org](mailto:sborg@fcmha.org)

*Address:* 226 S. Jefferson Street, Frederick, MD 21701

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

### Additional information about the Single Point of Access:

2-1-1 is answered by trained call specialists who assess the callers' needs and link them to health and human services using a comprehensive database of federal, state and local services, both government and non-profit. 2-1-1- cuts through the confusion and links callers to the health and human services they need.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Frederick County

Specific eligibility criteria to be served by the navigators: The family must reside in Frederick County and have a child 21 or under with an intensive need.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Systems Navigation, Mental Health Association

*Contact Person:* Lashelle Cardwell, Systems Navigator or Maureen Cleveland, Family Navigator

*Website:* [www.fcmha.org](http://www.fcmha.org)

*Phone Number:* 301-663-0011

*E-mail Address:* [lccardwell@fcmha.org](mailto:lccardwell@fcmha.org) or [mcleveland@fcmha.org](mailto:mcleveland@fcmha.org)

*Address:* 226 S. Jefferson Street, Frederick, MD 21701

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1.5

### Additional information about the navigation services:

If a family needs more than resource and referral assistance as provided by the SPA, the family will be referred to systems navigation services where they will receive such assistance as: urgent assessment, administration of the Child and Adolescent Needs and Strengths tool, case management, help with completing applications, making appointments and identifying and addressing service capacity issues. Ongoing client satisfaction surveys will be used to ensure families are satisfied with services and to assure care that meets quality standards.

## Garrett County

**Local Management Board (LMB):** Garrett County Health Department

Phone Number: 301-334-7440

E-mail address: [fred.polce@maryland.gov](mailto:fred.polce@maryland.gov)

Website: [www.garretthealth.org](http://www.garretthealth.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Garrett, Allegany, Washington, and Frederick Counties

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* 2-1-1/Frederick County Hotline Mental Health Association

*Contact Person:* Suzi Borg, Hotline Director

*Phone number:* 2-1-1, 301-662-2255 (local) or 1-866-411-6803 (Statewide)

*Website:* [www.fcmha.org](http://www.fcmha.org) or [www.211md.org](http://www.211md.org)

*E-mail Address:* [sborg@fcmha.org](mailto:sborg@fcmha.org)

*Address:* 226 S. Jefferson Street, Frederick, MD 21701

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: Information and referral assistance for families and children who may need support with identifying and obtaining needed resources and services.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Garrett County

Specific eligibility criteria to be served by the navigators: None

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Garrett County Health Department

*Contact Person:* Tiffany Fratz

*Phone Number:* 301-334-7445

*E-mail address:* [tiffany.fratz@maryland.gov](mailto:tiffany.fratz@maryland.gov)

*Website:* [www.garretthealth.org](http://www.garretthealth.org)

*Address:* 1025 Memorial Drive Oakland, MD 21550

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1

### Additional information about the navigation services:

Provides information and referral assistance for families and children who may need support with identifying and obtaining needed resources and services.

## Harford County

**Local Management Board (LMB):** Harford County Department of Community Services, Local Management Board

Phone Number: 410-638-3389

E-mail address: [lmb@harfordcountymd.gov](mailto:lmb@harfordcountymd.gov)

Website: <http://www.harfordcountymd.gov/services/LMB/>

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

**Note:** There is a hybrid LAM that includes 2-1-1 First Call for Help as well as access through a number of other agencies and systems. 2-1-1 provides information & referral to those in search of resources for a range of issues

Jurisdiction(s) served by the Local Access Mechanism: Harford County  
Specific eligibility criteria to be served by the Local Access Mechanism: There is a triage system that will determine eligibility.

Are resources primarily mental health-related?  Yes  No

### Local Access Mechanism Information

Organization Name: United Way 2-1-1 First Call for Help

Phone number: 2-1-1 via Verizon landline or 1-800-492-0618

Website: <http://www.uwcm.org/uwcm/2-1-1.html>

E-mail Address: [info@uwcm.org](mailto:info@uwcm.org)

Mailing Address: 100 S. Charles St., 5th floor, Baltimore, MD 21203-1576

Harford County Government Resource Guide:

<http://www.harfordcountymd.gov/services/guide.cfm>

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the LAM: Harford County has a Multiple Point of Access Hybrid LAM that includes the use of 211 First Call for Help, Harford County Government's electronic database, and a family navigation component contracted through the Maryland Coalition of Families. There are three levels at which families in Harford County can access services. Level I (Universal) - All families can call 2-1-1 and receive information regarding requested services.

Level II (Targeted Intervention) - families are screened into this level by 2-1-1 or referred directly by an agency or program and connected to a family navigator. The Family Navigator works with the family during the initial telephone call (from 2-1-1 possibly) and assists with linking the family to the necessary resource(s) over the phone or arranges to meet with the family. Level III (Intensive Intervention) - families who request and require intensive intervention are referred directly to the Family Navigator. Families may be referred directly by DSS, DJS, or the Core Service Agency, community-based organizations, or may self-refer.

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?  
 Yes  No  N/A

Resource for information regarding problem behaviors:

Name: Harford County Department of Community Services

Phone: 410-638-3389

Website: <http://www.harfordcountymd.gov/services/guide.cfm>

E-mail address: [dcs@harfordcountymd.gov](mailto:dcs@harfordcountymd.gov)

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Harford County

Specific eligibility criteria to be served by the navigators: The family navigator will work with families that need both targeted intervention and intensive intervention.

Are navigation services primarily mental health-related?  Yes  No

**Navigation Contact Information:**

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Phone Number:* (410) 420-9880 or 1-888-607-3637 (toll-free)

Contact: Connie Howell

*E-mail address:* [chowell@mdcoalition.org](mailto:chowell@mdcoalition.org)

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Address:* 19 Newport Drive, Suite 203, Forest Hill, MD 21050

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 2

**Additional information about the navigation services:**

The family navigator works in collaboration with agencies and other organizations to assist families to access the resources they need in a way that is responsive, strengths-based, comprehensive and family friendly. Equipped with information about resources and referral processes, the Family Navigator is able to link families to identified resources in an efficient and effective manner. This includes assisting families or caregivers in completing forms and following up with other necessary paperwork that can often impede the process. The Family Navigator is a legacy parent who provides support and guidance to families, teaching them ways to become strong advocates for their children. Another important role of the Family Navigator includes support in enhancing the family's ability to become equal partners in the service planning process for their child.



## Howard County

**Local Management Board (LMB):** Howard County Local Children's Board  
*Phone Number:* 410-313-1940

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?  
 Yes  No

Jurisdiction(s) served by the Single Point of Access: Howard County  
Specific eligibility criteria to be served by the Single Point of Access: None  
Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* The CARE Center

*Contact Person:* Carla Lunn

*Phone number:* 410-313-CARE (2273)

*Website:* [www.horizonhelp.org](http://www.horizonhelp.org)

*E-mail Address:* [children@howardcountymd.gov](mailto:children@howardcountymd.gov)

*Mailing Address:* 3300 N. Ridge Rd, Suite 380, Ellicott City, MD 21043

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes (not available 24/7)  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: This service matches parents with resources that best meet the needs of their families; including, but not limited to, child care, parenting classes, substance abuse and prevention, and mental health.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Howard County

Specific eligibility criteria to be served by the navigators: Howard County residents

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Contact Name:* Cindy Privitera

*Phone Number:* (Coalition Office) 410-730-8267 or 1-888-607-3637 Toll-Free

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Email:* [cprivitera@mdcoalition.org](mailto:cprivitera@mdcoalition.org)

*Address:* 10632 Little Patuxent Parkway, Suite 119, Columbia, MD 21044

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1 (2 part-time navigators)

### Additional information about the navigation services:

The services are available to provide support to those children and youth who require the services of more than one agency or organization to have their needs met.

## Kent County

**Local Management Board (LMB):** Family and Community Partnerships of Kent County

Phone Number: 410-810-2673

E-mail address: [rlapter@kentgov.org](mailto:rlapter@kentgov.org)

Website: [www.kentcountylmb.com](http://www.kentcountylmb.com)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No

Jurisdiction(s) served by the Single Point of Access: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access (SPA) Contact Information:

*Organization Name:* Chesapeake HELPS!

*Contact Person:* Anne Van Benschoten, [avanbenschoten@chesapeake.edu](mailto:avanbenschoten@chesapeake.edu)

*Phone number:* 866-722-HLPS

*Website:* [www.chesapeakehelps.org](http://www.chesapeakehelps.org)

*E-mail Address:* [info@chesapeakehelps.org](mailto:info@chesapeakehelps.org)

*Address:* Chesapeake College, P.O. Box 8, Wye Mills, MD 21679

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): People may call the SPA (known as Chesapeake HELPS!) to get resource and referral information. If it is determined that a child or family is having major troubles and

needs help with the system, a referral may be made to a family navigator who will help the family get to the resources that are best suited to their needs.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the navigators: None

Are navigation services primarily mental health-related?  Yes  No But not limited to mental health services

### Navigation Contact Information:

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Augustine Cook, Family Navigator

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Phone Number:* 443-504-4509 (cell)

*E-mail Address:* [augcookmd@gmail.com](mailto:augcookmd@gmail.com)

*Mailing Address:* 9 S. 3<sup>rd</sup> Street, Denton, MD 21629

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? .5 FTE

### Additional information about the navigation services:

A family navigator is a parent or primary caregiver who has cared/is caring for a child with intensive needs, is trained to assist other families to obtain the appropriate services and supports for their child and family, and is knowledgeable about state and local resources and how to access them. A family navigator can provide information, referral and linkage to appropriate services, 1:1 support and advocacy, guidance in completing forms and applications, education on laws, policies & procedures to access services, workshops to inform families on services and ways to advocate for their child. Families can self-refer for this support.

## Montgomery County

**Local Management Board (LMB):** Montgomery County Collaboration Council for Children, Youth and Families, Inc.

Phone Number: 301-610-0147

E-mail address: [info@collaborationcouncil.org](mailto:info@collaborationcouncil.org)

Website: [www.collaborationcouncil.org](http://www.collaborationcouncil.org)

### Local Access Mechanism (Pathway to Services)

Does the LMB have a *Local Access Mechanism*?  Yes  No

**Note:** There are multiple access points in Montgomery County, and the LAM acts in direct consultation with these access points to ensure that referred children/families are linked with the most appropriate level of services.

Jurisdiction(s) served by the LAM (Pathway to Services): Montgomery County  
Specific eligibility criteria to be served by the LAM (Pathway to Services): Yes - Families of children with intensive needs; children with multiple needs that make them most at-risk of out-of-home placement.

Are resources primarily mental health-related?  Yes  No

### Local Access Mechanism (Pathway to Services) Contact Information:

*Organization Name:* Pathway to Services

*Contact Person:* Patty Brown

*Phone number:* 301-354-4905

*Website:* [www.collaborationcouncil.org](http://www.collaborationcouncil.org) and [www.infomontgomery.org](http://www.infomontgomery.org)

*E-mail Address:* [patricia.brown@collaborationcouncil.org](mailto:patricia.brown@collaborationcouncil.org)

*Mailing Address:* 12320 Parklawn Drive, Rockville, MD 20852

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the LAM (Pathway to Services): Pathway to Services is a structure and method that helps families with children with intensive and/or multiple needs that cannot be managed through a single public or private agency access the appropriate level of services and supports. It improves coordination of services within the child-serving community and functions as a systems barrier buster.

### Navigation Services

Does the LMB offer *Navigation Services*?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Montgomery County

Specific eligibility criteria to be served by the navigators: Yes - Families of children with intensive needs

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Montgomery County Federation of Families for Children's Mental Health, Inc.

*Contact Person:* Cathy Symister-David, Family Navigator Supervisor

*Website:* [www.mcfof.org](http://www.mcfof.org)

*Phone Number:* 301-879-5200 ext. 31 Cell phone: 301-879-0012

*E-mail Address:* [csymister-david@mcfof.org](mailto:csymister-david@mcfof.org)

*Address:* 13321 New Hampshire Avenue, Colesville Professional Center Terrace Level, Suite B, Silver Spring, MD 20904

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1 full-time and 2 part-time

Additional information about the navigation services: Family navigators assist parents and other primary caregivers by helping them successfully navigate the child-serving systems and supporting them in their relationships with staff and others involved in their lives. They help to promote family voice, choice and access at every decision-making point. They use their personal and professional life experiences to establish credibility and give family members hope for a better future. Family navigators provide unconditional acceptance, help in identifying strengths and needs, and assist with problem-solving as they support family members in their journey toward self-advocacy and self-efficacy.

## Prince George's County

**Local Management Board (LMB):** Prince George's County Commission for Children, Youth and Families

Phone Number: 301-265-8446

Website: [www.co.pg.md.us/Government/AgencyIndex/FamilyServices](http://www.co.pg.md.us/Government/AgencyIndex/FamilyServices)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: Prince George's County

Specific eligibility criteria to be served by the Single Point of Access: None - all Prince George's residents are eligible, with a particular emphasis on families and children birth to 21 years of age.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Prince George's County Department of Family Services, Children and Families Information Center - LAM

*Contact Person:* Resource Specialist

*Phone number:* 1-866-533-0680 or 301-265-8446

*Address:* 6420 Allentown Road, Camp Springs, MD. 20748

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): The goal of the SPA is to assist families with children under 21 years of age through the education, social services and health care maze; to gather information on what services are provided and needed to assist families and their children to have easier access about how and where to get assistance and essential services.

Information and referral services are provided by telephone and, when appropriate, face-to-face family support services are available.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Prince George's County

Specific eligibility criteria to be served by the navigators: Yes - families or the child must be residents of Prince George's County. Families/youth are accepted for this service at the request of the family and through an assessment of need conducted by the Resource Specialist.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Prince George's County Department of Family Services, Children and Families Information Center - Systems of Care

*Contact Person:* Systems Navigator

*Phone Number:* 1-866-533-0680

*Address:* 6420 Allentown Road, Camp Springs, MD. 20785

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? .5 (1 part-time navigator English and/or Spanish speaking navigator)

### Additional information about the navigation services:

The navigator provides services in the northern, central and southern areas of the County to be more accessible to families. Services are identified with an eye toward accessing not only traditional community resources, but also those that may be considered less traditional and more informal, such as extended family, friends, neighbors, community organizations, and faith institutions.

## Queen Anne's County

**Local Management Board (LMB):** Queen Anne's County Community Partnerships for Children and Families

Phone Number: 410-758-6677

E-mail address: [galmb@gac.org](mailto:galmb@gac.org)

Website: [www.communitypartnerships.info](http://www.communitypartnerships.info)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No

Jurisdiction(s) served by the Single Point of Access: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Chesapeake HELPS!

*Contact Person:* Anne Van Benschoten

*Phone number:* 866-722-HLPS

*Website:* [www.chesapeakehelps.org](http://www.chesapeakehelps.org)

*E-mail Address:* [info@chesapeakehelps.org](mailto:info@chesapeakehelps.org)

*Address:* Chesapeake College, P.O. Box 8, Wye Mills, MD 21679

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): People may call the SPA, known as Chesapeake HELPS!, to get resource and referral information. If it is determined that there is a child or family having major

troubles and needs help, they will be referred to a family navigator who will help the family get to the resources that are best suited to their needs.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the navigators: To be determined.

Please contact the navigator or LMB for more information.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Carol Strootman, Family Navigator

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Phone Number:* or 443-896-6753

*Email:* [cstrootman@mdcoalition.org](mailto:cstrootman@mdcoalition.org)

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? .5

### Additional information about the navigation services:

A family navigator is a parent or primary caregiver who is or has cared for a child with special needs, trained to assist other families to obtain the appropriate services and supports for their child and family, and is knowledgeable about state and local resources and how to access them.

## Somerset County

**Local Management Board (LMB):** Somerset County Local Management Board

Phone Number: 410-651-2824

E-mail address: [rknot@sclmb.org](mailto:rknot@sclmb.org)

Website: [www.sclmb.org](http://www.sclmb.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

Somerset County families have access to services through the "no wrong door" model, including through the Family Navigator at the Somerset Family Link and the 2-1-1 Tri-County Hotline (available through any landline in Somerset County).

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Families seeking assistance for children exhibiting problem behavior would be encouraged to contact the Core Service Agency, Somerset County Health Department Behavioral Health, ESPS, Maple Shade, Chesapeake Behavioral Health, and/or Equine Assisted Therapy. Contact information for these agencies can be obtained from the LMB or the Family Navigator.

Families seeking assistance for alcohol and/or drug abuse problems would be encouraged to contact Somerset County Health Department Behavioral Health Services Addiction Program, the Center for Clean Start (pregnant and post-partum women), and/or Hudson Health. Contact information for these agencies can be obtained from the LMB or the Family Navigator.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Somerset County

Specific eligibility criteria to be served by the navigators: No

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

Organization Name: Somerset Family Link

Contact Person: Patricia Fontaine

Website: [www.sclmb.org](http://www.sclmb.org)

Phone Number: 443-365-5763

E-mail address: [pfontaine@somerset.k12.md.us](mailto:pfontaine@somerset.k12.md.us)

Address: 28573 Hudson Corner Road, Marion, MD 21838

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1

### Additional information about the navigation services:

The family navigator helps parents or guardians with children with intensive needs to negotiate the social and health care systems, providing education and support to families and serving in a leadership capacity to promote systems of care in Somerset County. The family navigator also provides information and referral services for families in need of assistance with behavioral issues, financial struggles, mental health needs, developmental disabilities, and any other issue or concern that may be a stress factor for the family.

## St. Mary's County

**Local Management Board (LMB):** St. Mary's County Department of Aging & Human Services

Phone Number: 301-475-4200 ext.1848

E-mail address: [kelsey.bush@stmarysmd.com](mailto:kelsey.bush@stmarysmd.com)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No  N/A

Jurisdiction(s) served by the Single Point of Access: St. Mary's County

Specific eligibility criteria to be served by the Single Point of Access: None - all children and families living in St. Mary's County who are seeking information on services, supports and resources are eligible.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* The Family ACCESS Center of St. Mary's County

*Contact Person:* Amanda Dugas

*Phone number:* 301-866-5332

*E-mail address:* [adugas@tcysb.org](mailto:adugas@tcysb.org)

*Website:* <http://calvert.md.networkofcare.org/mh/>

*Address:* 21161 Lexwood Drive, Lexington Park, MD 20653

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): The SPA provides information on resources, services and supports that are available to children and families in St. Mary's County. Families with access to the internet may log on to the service directory, [www.stmarysnetworkofcare.org](http://www.stmarysnetworkofcare.org) for a range

of resources and services specific to their need. Individuals contacting the Single Point of Access will receive information and referrals to services.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: St. Mary's County

Specific eligibility criteria to be served by the navigators: Yes - families with children with intensive needs, including developmental, emotional, and mental health disabilities, are eligible for navigation services. Children experiencing difficulties in school are also eligible.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* The Family ACCESS Center of St. Mary's County

*Contact Person:* Amanda Dugas

*Phone number:* 301-866-5332

*E-mail address:* [adugas@tcysb.org](mailto:adugas@tcysb.org)

*Website:* <http://calvert.md.networkofcare.org/mh/>

*Address:* 21161 Lexwood Drive, Lexington Park, MD 20653

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 1

### Additional information about the navigation services:

The family navigator ensures that families with children with intensive needs are linked to appropriate services in a timely manner. The family navigator advocates on families' behalf, coordinates services, and accompanies families to appointments (doctors, school, court) when necessary. In addition, the navigator provides opportunities for empowering families, and coordinates monthly Family Support Nights, where families receive information and build their peer network for support.

## Talbot County

**Local Management Board (LMB):** Talbot Family Network

Phone Number: 410-770-6870

E-mail address: [TalbotFamilyNetwork@talbgov.org](mailto:TalbotFamilyNetwork@talbgov.org)

Website: [www.talbotfamilynetwork.org](http://www.talbotfamilynetwork.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No

Jurisdiction(s) served by the Single Point of Access: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Chesapeake HELPS!

*Contact Person:* Anne Van Benschoten

*Phone number:* 866-722-HLPS

*Website:* [www.chesapeakehelps.org](http://www.chesapeakehelps.org)

*E-mail Address:* [info@chesapeakehelps.org](mailto:info@chesapeakehelps.org)

*Address:* Chesapeake College, P.O. Box 8, Wye Mills, MD 21679

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access (SPA): People may call the SPA, known as Chesapeake HELPS!, to get resource and referral information. If it is determined that a child or family is having major troubles and needs help with the system, they will be referred to a family navigator who will help the family get to the resources that are best suited to their needs.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Mid-Shore Five-County Area: Caroline, Dorchester, Kent, Queen Anne's & Talbot

Specific eligibility criteria to be served by the navigators: To be determined.

Please contact the navigator or LMB for more information.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Joan McGarry

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Phone Number:* 443-480-2966

*E-mail Address:* [jmcgarry@mdcoalition.org](mailto:jmcgarry@mdcoalition.org)

*Mailing Address:* 29516 Canvasback Drive, Suite 201, Easton, MD 21601

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 3 for Mid-Shore region / .5 FTE for Talbot County

### Additional information about the navigation services:

A family navigator is a parent or primary caregiver who is or has cared for a child with special needs, trained to assist other families to obtain the appropriate services and supports for their child and family, and is knowledgeable about state and local resources and how to access them.



## Washington County

**Local Management Board (LMB):** Washington County Office of Community Grant Management

Phone Number: 240-313-2092

E-mail address: [tmkline@washco-md.net](mailto:tmkline@washco-md.net)

Website: [www.washco-md.net/grant\\_man/index\\_lmb.shtm](http://www.washco-md.net/grant_man/index_lmb.shtm)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No

Jurisdiction(s) served by the Single Point of Access: Frederick, Washington, Allegany and Garrett Counties served.

Specific eligibility criteria to be served by the Single Point of Access: None—  
Note: 2-1-1 is available through several phone carriers including cell phones. Normal airtime rates may apply. If you are unable to dial 2-1-1 through your phone carrier please use one of the alternate 10 digit numbers listed below.

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Mental Health Association of Frederick County

*Contact Person:* Suzi Borg

*Phone number:* 2-1-1, 1-866-411-6803 or 301-662-Website: [www.fcmha.org](http://www.fcmha.org) or [www.211md.org](http://www.211md.org)

*E-mail Address:* [sborg@fcmha.org](mailto:sborg@fcmha.org)

*Address:* 226 S. Jefferson Street, Frederick, MD 21701

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: 2-1-1 is answered by trained call specialists who assess the callers' needs and link them to the right health and human services using a comprehensive database of federal, state and local services, both government and non-profit. 2-1-1- cuts through the confusion and links callers to the health and human services they need.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Washington & Allegany Counties

Specific eligibility criteria to be served by the navigators: No

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* The Family Network, A Program of the Maryland Coalition of Families for Children's Mental Health

*Contact Person:* Kathleen Phillips and Julie Hendricks

*Website:* [www.mdcoalition.org](http://www.mdcoalition.org)

*Phone Number:* 240-313-2086 or 1-888-607-3637 Toll Free

*E-mail Address:* [kphillips@mdcoalition.org](mailto:kphillips@mdcoalition.org) or [jhendricks@mdcoalition.org](mailto:jhendricks@mdcoalition.org)

*Address:* 33 W. Washington Street, Suite 207, Hagerstown, MD 21740

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? Four 30-hour per week Family Navigators (2 in Washington County & 2 in Allegany County).

### Additional information about the navigation services:

The Family Network provides: information, referral and linkage to appropriate services; one-to-one support and advocacy; guidance in completing forms and applications for services; support at meetings, when possible; education on laws, policies and procedures to access services; and workshops to inform families on services and ways to effectively advocate for children. The Family Network also works in partnership with local agencies and participates on planning and advisory boards to provide a family perspective on policies and programs for children with special needs. The Family Network makes every effort to involve many families in leadership roles in their community.

## Wicomico County

**Local Management Board (LMB):** Wicomico Partnership for Families & Children

Phone Number: 410-546-5400

E-mail address: [dreinoso@wicomicocounty.org](mailto:dreinoso@wicomicocounty.org)

Website: <http://www.wicomicocounty.org/departments/lmb/Default.html>

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?  
 Yes  No

Additional source of information: Call Life Crisis Hotline at 2-1-1

Jurisdiction(s) served by the Single Point of Access: Wicomico County

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

*Organization Name:* Wicomico Partnership for Families & Children, Family Connection Center

*Contact Person:* Janese Weathers

*Phone number:* 410-546-8155

*Website:* <http://www.wicomicocounty.org/departments/lmb/Default.html>

*E-mail Address:* [jweathers@wicomicocounty.org](mailto:jweathers@wicomicocounty.org)

*Address:* 408 Coles Circle, Suite G, Salisbury, MD 21804

Is there a walk-in center?  Yes  No Hours: 10:00 a.m. – 4:00 p.m. or by appointment

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: We provide information and referrals for any individual calling the office, connection to resources, and assistance in the completion of forms and referrals.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Wicomico County

Specific eligibility criteria to be served by the navigators: Yes, The family must be requesting more than just information and referral and/or needs additional assistance with connection to services.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

*Organization Name:* Wicomico Partnership for Families and Children

*Contact Person:* Janese Weathers

*Website:* <http://www.wicomicocounty.org/departments/lmb/Default.html>

*Phone Number:* 410-546-8155

*E-mail Address:* [jweathers@wicomicocounty.org](mailto:jweathers@wicomicocounty.org)

*Address:* 408 Coles Circle, Suite G, Salisbury, MD 21804

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? There is one full-time and one part-time

Additional information about the navigation services:

Provides connection to services and assists families with referrals and making first contact with the referral agency(ies).

## Worcester County

**Local Management Board (LMB):** Worcester County Initiative to Preserve Families

Phone Number: 410-632-3648

E-mail address: [Jennifer.LaMade@maryland.gov](mailto:Jennifer.LaMade@maryland.gov)

Website: [www.worcesterchildren.org](http://www.worcesterchildren.org)

### Local Access Mechanism

Does the LMB have a Local Access Mechanism?  Yes  No

### Single Point of Access

Does the LMB have a Single Point of Access?  Yes  No

Does the Single Point of Access provide information/resources to parents/caregivers who have a child exhibiting problem behavior, such as non-violent or violent behavior (including gang involvement) and alcohol/drug use?

Yes  No

Worcester County currently has a single point of access. However, the goal is to embed navigators into all public agencies as well as the two community service centers to create a "no wrong door" system.

Jurisdiction(s) served by the Single Point of Access: Worcester County, but no one is turned away

Specific eligibility criteria to be served by the Single Point of Access: None

Are resources primarily mental health-related?  Yes  No

### Single Point of Access Contact Information:

Organization Name: Family Connection – Berlin by Worcester Youth and Family Counseling Services, Inc.

Contact Person: Steven Taylor

Phone number: 410-641-4598 or 2-1-1

Website: [www.worcesteryouthandfamily.org](http://www.worcesteryouthandfamily.org); [worcester.md.networkofcare.org](http://worcester.md.networkofcare.org); [www.yourcommunitylink.org](http://www.yourcommunitylink.org)

E-mail Address: [staylor@gowoyo.org](mailto:staylor@gowoyo.org)

Address: 124 N. Main Street, Suite C, Berlin, MD 21811

Is there a walk-in center?  Yes  No

Is there a warmline?  Yes  No

Is there an informational, comprehensive, searchable website?  Yes  No

Additional information about the Single Point of Access: A coordinated network of community-based services and supports that are organized to meet the challenges of children and youth with serious mental health needs and their families. Families and youth work in partnership with public and private organizations to design mental health services and supports that are effective, that build on the strengths of individuals, and that address each person's cultural and linguistic needs. A system of care helps children, youth and families function better at home, in school, in the community and throughout life. LAM can be accessed by walk-in, telephone (including 211), or on-line.

### Navigation Services

Does the LMB offer Navigation Services?  Yes  No

What type of navigation services does the LMB offer?

Family Navigation  Systems Navigation

Family AND Systems Navigation

Jurisdiction(s) served by the navigators: Worcester County

Specific eligibility criteria to be served by the navigators: Yes, children and youth with mental health needs and their families.

Are navigation services primarily mental health-related?  Yes  No

### Navigation Contact Information:

Organization Name: Family Connections - Berlin

Contact Person: Steven Taylor

Phone number: 410-641-4598 or 211

Website: [www.worcesteryouthandfamily.org](http://www.worcesteryouthandfamily.org)

E-mail Address: [staylor@gowoyo.org](mailto:staylor@gowoyo.org)

Address: 124 N. Main Street, Suite C, Berlin, MD 21811

Is there a walk-in center?  Yes  No

How many navigators are there (in terms of full-time equivalency)? 2

### Additional information about the navigation services:

Navigation is an empowerment program that connects vulnerable local families to local resources in an effort to promote self-sufficiency. The navigators partner with a variety of local human service agencies, faith-based organizations, and other nonprofit organizations to provide individualized, comprehensive care.

## Additional Resources

*Note: This list should not be considered to be comprehensive or exhaustive.*

### Maryland State Government: <http://www.maryland.gov>

- Department of Budget and Management helps the Governor, State agencies, and their employees provide effective, efficient, and fiscally sound government to the citizens of Maryland.  
<http://www.dbm.maryland.gov>
- Maryland Department of Disabilities, in partnership with other State agencies, works to remove barriers for people with disabilities and create new opportunities in education, employment, housing and transportation.  
<http://www.mdod.state.md.us>
- Department of Health and Mental Hygiene protects, promotes and improves the health and well-being of all Maryland citizens in a fiscally responsible way.  
<http://www.dhmf.maryland.gov>
- Department of Human Resources is the State's social services provider, assisting people in economic need, providing prevention services, and protecting vulnerable children and adults.  
<http://www.dhr.maryland.gov>
- Department of Juvenile Services provides individualized care and treatment to youth who have violated the law, or who are a danger to themselves or others.  
<http://www.djs.maryland.gov>
- Maryland State Department of Education provides leadership, support, and accountability for effective systems of public education, library services, and rehabilitation services.  
<http://www.marylandpublicschools.org/msde>
- Governor's Office on Crime Control and Prevention is Maryland's one stop shop for resources to improve public safety. GOCCP exists to educate, connect, and empower Maryland's citizens and public safety entities through innovative funding, strategic planning, crime data analysis, best practices research and results-oriented customer service.  
<http://www.goccp.maryland.gov>
- Maryland Gang Awareness focuses primarily on youth gangs that fall within two categories: local neighborhood gangs and locally operated gangs with

national gang affiliation.

<http://www.mdgangs.info>

- Maryland's comprehensive website concerning sex offenders.  
<http://www.socem.info>
- Resource Directory for Maryland's Children, Youth and Families:  
<https://scyfis.goc.maryland.gov/ocyf/en/ocyf/homepublic.asp>

### Research & Technical Assistance Links:

- American Youth Policy Forum provides learning opportunities for policymakers, practitioners, and researchers working on youth and education issues at the national, state, and local levels.  
<http://www.aypf.org>
- Annie E. Casey Foundation helps build better futures for millions of disadvantaged children who are at risk of poor educational, economic, social, and health outcomes.  
<http://www.aecf.org>
- Chapin Hall is a research and development center that brings the highest standards of scholarship and the intellectual resources of one of the world's great research universities to the real-world challenges of policymakers and service providers struggling to ensure that children grow, thrive, and take their place in a formidable world.  
<http://www.chapinhall.org>
- The Forum for Youth Investment provides youth and adult leaders with the information, technical assistance, training, network support and partnership opportunities needed to increase the quality and quantity of youth investment and youth involvement.  
<http://www.forumforyouthinvestment.org>
- The Institute for Innovation and Implementation at the University of Maryland School of Social Work serves as a training, technical assistance, evaluation, policy, systems design, and finance center for the Maryland Children's Cabinet and its member agencies, along with multiple other states, localities, and private organizations.  
<http://www.ssw.umaryland.edu/theinstitute>
- The Urban Institute analyzes policies, evaluate programs, and inform community development to improve social, civic, and economic well-being.  
<http://www.urban.org>