STATE OF MARYLAND REPORT CARD FOR GROUP HOMES (DRAFT #2)

GOAL: Establish an evaluation system for program performance, including measures of safety, quality, and effectiveness.

Methodology/Rationale: To help funders and stakeholders, including consumers, evaluate and compare group home compliance with COMAR regulations, and prevailing standards of care. These data are provided by the State's licensing agents (DJS, DHR, DHMH) who rely on monitoring reports and survey data, as well as, results from the Child and Adolescents Needs and Strengths (CANS) and the Child and Adolescent Services Intensity instruments.

Facility/ Organization Name: _____ **Date:** _____

Peer Reviewed/Accredited By: _____ **Evaluator:** _____

CHILD AND FAMILY DEVELOPMENT DOMAIN	PROGRAM ASSESSMENT DOMAIN	ORGANIZATIONAL MANAGEMENT/ COMPLIANCE HISTORY DOMAIN
☆☆☆THREE STAR RATING☆☆☆ (Highest Quality Standards)		
During the previous licensing year, the agency:	***During the previous licensing year, the agency:***	***During the previous licensing year, the agency:***
Had no unsubstantiated/ indicated reports Had no negligent medical injuries Had no negligent deaths	Exceeded standards for client records	Was not placed on probation
Had fewer than 10% of children experienced an unplanned discharge (72 hours) Had fewer than 10% of children were discharged without achieving the placement goal Had fewer than 10% of children in the same placement category who experienced 3 or more placements due to: • System/policy-related change of placement (withdrawn from placement by court order) • Provider-related change of placement (eject/reject discharge) • Biological family-related change of placement (withdrawn by family) • Child's behavior-related change of placement (placement did not meet child's needs)	Exceeded standards for physical plant and compliance with federal, state, and local codes Exceeded standards for formal process for program planning and evaluation Exceeded standards for program quality improvement Exceeded standards for individual service plans	Had no part of its license temporarily suspended (e.g., intake closed) Received no major civil penalties Was in substantial compliance with licensing regulations and contractual obligations Had no more than (#) formal complaints. Provided neighbors, funders, and clients direct access to the CEO to voice complaints or concerns. Had 100% of personnel records complete with required documentation and certifications
Delivered 90% of prescribed services based on a treatment plan in a timely, quality manner Demonstrated 90% of youth had at least one connection to a family member, as evidenced by a phone number Demonstrated more than 50% of the youth did well or had adequate relationships with available family members (0,1 on CANS) Enrolled or attempted to enroll, within 5 working days of placement in out-of-home care, 100% of all school-aged children Demonstrated 90% of youth, with no change in residence during the school year, experienced 2 or less school disruptions during the school year Had __% decrease in the number of incident reports for youth assaultive behaviors per 100 days		

CHILD AND FAMILY DEVELOPMENT DOMAIN	PROGRAM ASSESSMENT DOMAIN	ORGANIZATIONAL MANAGEMENT/ COMPLIANCE HISTORY DOMAIN
☆☆TWO STAR RATING☆☆ (Better Quality Standards)		
During the previous licensing year, the agency: Had 1-2 unsubstantiated/ indicated reports that were resolved with corrective action Had no more than 2 avoidable medical injuries Had no avoidable deaths Had fewer than 15% of children experienced an unplanned discharge (72 hours) Had fewer than 15% of children were discharged without achieving the placement goal Had fewer than 15% of children in the same placement category who experienced 3 or more placements due to: • System/policy-related change of placement (withdrawn from placement by court order) • Provider-related change of placement (eject/reject discharge) • Biological family-related change of placement (withdrawn by family) • Child's behavior-related change of placement (placement did not meet child's needs) Delivered 80% of prescribed services based on a treatment plan in a timely, quality manner Demonstrated 80% of youth had at least one connection to a family member, as evidenced by a phone number Demonstrated over 50% of the youth did well or had adequate relationships or moderate problems with available family members (0,1,2 on CANS) Enrolled or attempted to enroll, within 5 working days of placement in out-of-home care, 90% of all school-aged children Demonstrated 80% of youth, with no change in residence during the school year, experienced 2 or more school disruptions during the school year Had __% decrease in the number of incident reports for youth assaultive behaviors per 100 days	***During the previous licensing year, the agency:*** Fully met standards for client records Fully met standards for physical plant and compliance with federal, state, and local codes Fully met standards for formal process for program planning and evaluation Fully met standards for program quality improvement Fully met standards for individual service plans	***During the previous licensing year, the agency:*** Was not placed on probation Had no part of its license temporarily suspended (e.g., intake closed) Received no major civil penalties Was in partial compliance with licensing regulations and contractual obligations, and operated under corrective action Had no more than (#) formal complaints Provided neighbors, funders, and clients direct access to a certified childcare administrator to voice complaints or concerns Had 90% of personnel records complete with required documentation and certifications

CHILD AND FAMILY DEVELOPMENT DOMAIN	PROGRAM ASSESSMENT DOMAIN	ORGANIZATIONAL MANAGEMENT/ COMPLIANCE HISTORY DOMAIN
☆ONE STAR RATING☆ (Good Quality Standards)		
During the previous licensing year, the agency: Had 1-2 unsubstantiated/ indicated reports which warranted penalties or civil action Had more than 2 avoidable medical injuries Had no avoidable deaths Had fewer than 20% of children experienced an unplanned discharge (72 hours) Had fewer than 20% of children were discharged without achieving the placement goal Had fewer than 20% of children in the same placement category who experienced 3 or more placements due to: • System/policy-related change of placement (withdrawn from placement by court order) • Provider-related change of placement (eject/reject discharge) • Biological family-related change of placement (withdrawn by family) • Child's behavior-related change of placement (placement did not meet child's needs) Delivered 70% of prescribed services based on a treatment plan in a timely, quality manner Demonstrated 70% of youth had at least one connection to a family member, as evidenced by a phone number Demonstrated less than 50% of the youth have moderate/severe problems with available family members (2,3 on CANS) Enrolled or attempted to enroll, within 5 working days of placement in out-of-home care, 80% of all school-aged children Demonstrated 70% of youth, with no change in residence during the school year, experienced 2 or more school disruptions during the school year Had __% decrease in the number of incident reports for youth assaultive behaviors per 100 days	***During the previous licensing year, the agency:*** Had minor deficiencies in client records Had minor deficiencies in physical plant and compliance with federal, state, and local codes Had minor deficiencies in its process for program planning and evaluation Had minor deficiencies in program quality improvement Had minor deficiencies in individual service plans	***During the previous licensing year, the agency:*** Was placed on probation Had part of its license temporarily suspended (e.g., intake closed) Received a major civil penalty Was non-compliant with licensing regulations and contractual obligations, resulting in sanction, but corrected during the operating year Had (#) or more formal complaints Provided neighbors, funders, and clients direct access to line staff to voice complaints or concerns Had 80% of personnel records complete with required documentation and certifications
COMPLIES WITH LICENSING REGULATIONS		
During the previous licensing year, the agency: Was fully licensed with open intake for new referrals Had all placements approved/ monitored by the contracting agency for compliance with COMAR regulations Complied with requirement which allowed family members access to youth in care Complied with requirement for school-aged children to attend school Complied with state requirements to provide life skills education Complied with state requirement to provide access to substance abuse education and treatment Met the State's personnel requirement for childcare administration certification and crisis management Partnered with community resources to provide community-based support, as well as transitional and aftercare services to youth in care	***During the previous licensing year, the agency:*** Met minimal licensing standards	***During the previous licensing year, the agency:*** Had an active license